



**Department of Social Welfare  
and Development**



**Pantawid Pamilyang Pilipino Program**

**Program Implementation Status Report**

**3<sup>rd</sup> Quarter of 2012**

## **Executive Summary**

As of 26 September 2012 the *Pantawid Pamilya* is being implemented in 138 cities and 1,270 municipalities in 79 provinces where a total of 3,087,321 households have been enrolled as of date. Of the total households, approximately half or 1,323,440 are from Mindanao, while 1,068,076 and 695,805 are from Luzon and Visayas, respectively.

Total cash grant payments released as of 30 September 2012 reached PhP 20,275,223,900.00 covering the period of January to August, where PhP 10,300,160,000.00 comprised health grants and PhP 9,975,063,900.00 were for education grants.

*Pantawid Pamilya* operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). For BUS, the total approved beneficiary updates for the reporting period of 19 August to 19 September 2012 reached 778,652; the majority of which are changes/new enrolment in school reaching 602,129. These beneficiary updates on health and education are continuous processes by the program to ensure that the beneficiaries are availing the maximum health and education grants. For CVS, the monitoring of program conditionalities for July and August reported compliance rate in education at 95.05%, health at 97.72% and Family Development Session (FDS) at 96.05%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and healthy, while parents are increasing their knowledge and skills in parenting.

Meanwhile, a total of 4,062 complaints were received through the GRS for the 3<sup>rd</sup> Quarter of 2012 which are being addressed by the program. In addition, a total of 45,525 households were delisted based on existing policies and 140,738 were deactivated and pending for verification from the program since the beginning of the program as of 26 September 2012. This is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

The Department continues to work with partner agencies in the implementation of the Program in providing services for the beneficiaries, two of which are under the Sustainable Livelihood Program of the Department. These two programs are implemented in two tracks, namely: (1) guaranteed employment such as Trabahong Lansangan which is in partnership with the Department of Public Works and Highways (DPWH), and (2) Community Driven Microenterprise Development (CDED) where we provide capital seed fund to the beneficiaries. The latest figures as of 30 September 2012 indicate that DPWH hired 2,137 *Pantawid Pamilya* beneficiaries, and 14,383 households were provided the capital seed fund as part of strengthening the sustainable livelihood program through Self-Employment Assistance – Kaunlaran (SEA-K). Furthermore, the Department also engaged a total of 178 Civil Society Organizations (CSOs) as Bantay (members of the Provincial Grievance Committee) and 191 as Gabay (conducts FDS and FDS plus as volunteers)<sup>1</sup>.

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<sup>1</sup> While previous reports reflect all CSO partners by DSWD, the 3<sup>rd</sup> Quarter report only focuses on CSOs for Pantawid. This is to explain the lower number reflected in this report.

## I. Program Coverage

### A. Geographic Coverage

**Table 1: Geographic Coverage by Level  
Sets 1 - 5  
(As of 26 September 2012)**

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	<b>17</b>	<b>100.00%</b>
Province	79 <sup>2</sup>	<b>79</b>	<b>100.00%</b>
City	140	<b>138</b>	<b>98.57%</b>
Municipality	1,487 <sup>3</sup>	<b>1,270</b>	<b>85.41%</b>

\*based on NSCB-PSGC (as of 30 June 2012)

### B. Household Coverage

As of 26 September 2012, there are 3,087,321 households registered in the program or 99.37% of the 3,106,979 Sets 1-5 target beneficiaries (please see Table 2). Of these households, a total of 7,467,861 children<sup>4</sup> aged 0-14 years old are covered in the program.

**Table 2: Household Coverage<sup>5</sup>  
Sets 1 - 5  
(As of 26 September 2012)**

Set/Year Started	Target Households*	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	343,264	318,437	92.77%
2 (Started in 2009)	286,746	270,527	94.34%
3 (Started in 2010)	414,697	404,755	97.60%
4 (Started in 2011)	1,296,272	1,286,168	99.22%
5 (Started in 2012)	766,000	807,434	105.41%
<b>Total</b>	<b>3,106,979</b>	<b>3,087,321</b>	<b>99.37%</b>

\*based on the approved 2012 Work and Financial Plan

<sup>2</sup> Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

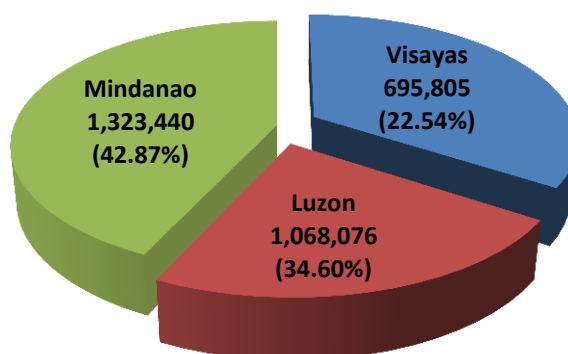
<sup>3</sup> Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

<sup>4</sup> The term "children" refers to the household member(s) whose relationship to the head is either son/daughter or grandson/granddaughter.

<sup>5</sup> The difference between the target and the existing household beneficiaries is due to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting of 45,525 households and deactivation of 142,738 households as of date. To compensate for the decrease of households due to early exit and delisting, an additional 90,000 households are currently being registered under Set 5.

Based on the distribution of households, almost half or 1,323,440 are coming from Mindanao, while 1,068,076 and 695,805 are from Luzon and Visayas, respectively (please see Figure 1).

**Figure 1: Household Coverage by Island Group  
(As of 26 September 2012)**



## II. Program Budget

As of 30 September 2012, the total cash grants paid to eligible and compliant *Pantawid Pamilya* household beneficiaries amounted to PhP 20,275,223,900.00 covering the period of January to August. Of this amount, PhP 10,300,160,000.00 was for health and PhP 9,975,063,900.00 for education. This reflects the first to fourth grant releases for the year following the bi-monthly grant release schedule and Retro Payments.

The following is the distribution of the total PhP 20,275,223,900.00 cash grants per mode of payment as of 30 September 2012:

**Table 3: Distribution of Cash Grants per Payment Mode  
Cumulative for 2012  
(As of 30 September 2012)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	3,836,315,700.00	3,860,479,500.00	7,696,795,200.00
Globe Remit (GCash)	1,928,236,800.00	1,949,902,500.00	3,878,139,300.00
Over the Counter (OTC)	1,853,798,400.00	1,962,227,500.00	3,816,025,900.00
Rural Bank (Offsite)	1,420,177,200.00	1,507,835,500.00	2,928,012,700.00
Philpost	727,075,500.00	791,143,000.00	1,518,218,500.00
First Consolidated Bank (FCB)	184,832,400.00	191,397,500.00	376,229,900.00
Cooperative (CFI)	24,627,900.00	37,174,500.00	61,802,400.00
<b>Grand Total</b>	<b>9,975,063,900.00</b>	<b>10,300,160,000.00</b>	<b>20,275,223,900.00</b>

### III. Systems Updates

#### A. Beneficiary Updates System (BUS)

Total approved updates from 19 August to 19 September is at 778, 652. The breakdown of the update types can be found below.

**Table 4: Total Number of Updates  
(For the period of 19 of August to 19 of September 2012)**

Type of Update	No. of Updates Received
Change/new enrollment in school	602,129
Change/new registration in health center	92,456
Correction of basic information	73,070
Change of grantee of the household	5,380
Child coming back home or those that were biologically or legally adopted	3,282
Newborn children	1,517
Deceased beneficiaries	818
<b>Total</b>	<b>778,652</b>

The number of outputs decreased from 1 million mark to 778,652 to as compared to the last period (19 July – 18 August 2012) that may be attributed to the recently conducted Massive Updating.

## B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of July to August.

**Table 5: Compliance Rate for July and August 2012<sup>6</sup>  
For Sets 1 to 5**

Conditionalities	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		July	August	July	August
<b>EDUCATION</b>				<b>95.05%</b>	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	785,072	732,708	733,943	93.33%	93.49%
Attendance in Primary and Secondary Schools for Children 6-14 years old	4,499,043	4,347,702	4,352,342	96.64%	96.74%
<b>HEALTH</b>				<b>97.72%</b>	
Check-up/Immunization for Pregnant and Children 0-5 years old	1,705,933	1,640,044	1,642,123	96.14%	96.26%
Health (deworming) for Children 6-14 years old in Elementary Level**	1,705,779	1,639,906	1,641,969	99.23%	
<b>FAMILY DEVELOPMENT SESSION</b>				<b>96.05%</b>	
Attendance to FDS by Parents	2,954,603	2,836,501	2,839,490	96.00%	96.10%

\* The monitored household members are the same for the months of July-August.

\*\* Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

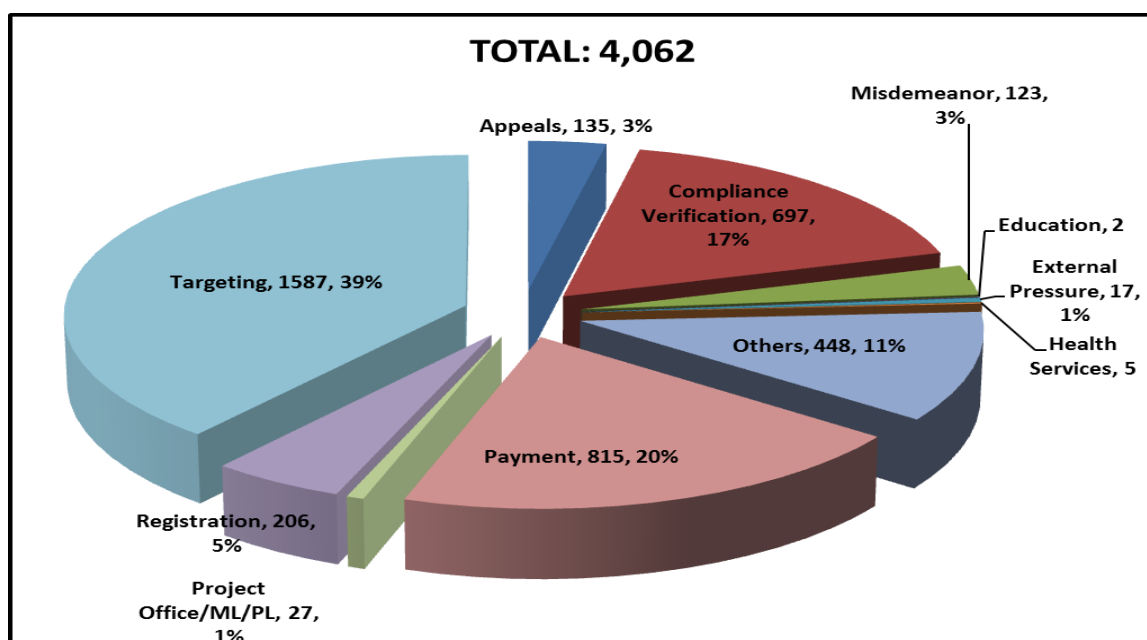
The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and healthy, while parents are increasing their knowledge and skills in parenting.

<sup>6</sup> The CVS follows a bi-monthly monitoring schedule, hence, the compliance rate for the month of September shall be reflected in the 4th Quarter Accomplishment Report.

### C. Grievance Redress System (GRS)

For the 3<sup>rd</sup> Quarter, a total of 4,062<sup>7</sup> complaints were received through the GRS via various modes like calls, grievance forms, texts, social networking sites, snail mails and electronic mails. This figure demonstrates a 40.50% reduction in the number of grievances filed comparing it with last quarter's which stood at 6,827. The decrease may be attributed to the continuous provision of technical assistance to the Field Offices in handling complaints and queries through Customer Relations Management (CRM). The rate of resolution meanwhile peaks at 71.61%, or 2,909 resolved cases.

**Figure 2: Total Number of Complaints Received  
(3<sup>rd</sup> Quarter of 2012)**



The overall progress in grievance resolution can also be observed from the table below, which illustrates a 78.42% rate of resolved cases as of 27 September 2012.

**Table 6: Status of Grievances for the Year 2012  
(As of 27 September 2012)**

Modes	Transactions Received as of 27 Sept 2012	Total Resolved Cases as of 27 Sept 2012	% of Resolved
Database	21,147	16,215	76.68%
Text Hotline	7,469	6,209	83.13%
UNICS-CRM	2,341	1,854	79.20%
<b>TOTAL</b>	<b>30,957</b>	<b>24,278</b>	<b>78.42%</b>

<sup>7</sup> Data Source: GRS Data Entry Application to-date

Meanwhile, 45,525 household beneficiaries have been delisted based on existing policies and 140,738 are deactivated and pending for verification since the beginning of the program as of 26 September 2012. A list of the total number of delisted by category is provided below. (Please see Tables 7 and 8).

**Table 7: Total Number of Delisted Based on the Existing Policies  
(As of 26 September 2012)**

Category of Delisted HHs	No. of HHs
Fraudulent acts	2,363
Waived	3,289
Inclusion error <sup>8</sup>	7,527
Moved to non-Program area	7,128
No more children aged 0-14 member anymore	9,979
Delisted – Not Eligible <sup>9</sup>	15,239
<b>Total</b>	<b>45,525</b>

<sup>8</sup> Complaint about active registered beneficiaries who are considered to be ineligible to receive the Program's benefits and validated as such

<sup>9</sup> Delisted household beneficiaries based on being gainfully employed and having regular income

**Table 8: Total Number of Deactivated: Pending for Verification  
(As of 26 September 2012)**

Category of Deactivated HHs	No. of HHs
<b>Pending for Verification</b>	<b>125,001</b>
For Final Resolution Prior to Delisting by the Field Office	36,875
No more children 0-14 (as of last CVS Period)	44,051
Delisted due to Non-Registration <sup>10</sup>	44,075
<b>Verified/Certified by the Field Office</b>	<b>15,737</b>
Did not attend Community Assembly certified by RPMO <sup>11</sup>	13,776
Waived Prior to Registration	1,961
<b>Total</b>	<b>140,738</b>

<sup>10</sup> Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

<sup>11</sup> Delisted households under Sets 1-3 which actually did not attend Community Assembly



#### IV. Program Staff

A total of 8,007 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 15 September 2012, a total of 7,173 staffs have been hired or 89.58 % of the total approved positions (please see Table 7).

**Table 9: Number of Approved and Actual Number of Program Staff  
(As of 15 September 2012)**

Level	Number of Approved Positions	Number of Hired Staff	%
National	290	257	88.62%
Region	7,717	6,916	89.62%
Total	8,007	7,173	89.58%

#### V. Other Accomplishments/Updates

##### A. Convergence and Commitments with Partners

- **Trabahong Lansangan ng Programang Pantawid Pamilyang Pilipino**

DPWH allocated slots to DSWD for the hiring of Pantawid Pamilya beneficiaries in the Trabahong Lansangan. As of 30 September 2012, 2,137 beneficiaries were hired.

- **Provision of Capital Assistance through SEA-K**

To sustain and expand the socio-economic improvement of Pantawid Pamilya beneficiaries even beyond the five-year intervention, a Sustainable Livelihood through SEA-K shall be provided to Pantawid beneficiaries. This is to ensure sustainability of income after exit from Pantawid through the provision of non-collateral and interest free loan. As of 30 September 2012, a total of 14,383 households are now benefiting from sustainable livelihood projects amounting to PhP 107,834,343 for the year 2012.

- **Partnership with CSOs**

Pantawid Pamilya has engaged with CSOs in monitoring the transparency of program implementation under the framework *Bantay, Gabay, Tulay, and Kaagapay*. As mentioned previously, 178 CSOs are engaged as Bantay (members of the Provincial Grievance Committee) and 191 as Gabay (conducts FDS and FDS plus as volunteers).

ACTIVITY	UPDATES
<b>CSOs</b>	
Coordination with Habitat for Humanity for Possible Partnership	Initial meeting was held on 26 September 2012 for possible implementation for the construction/rebuilding of homes of families affected by calamities to generate employment. Region X has been identified as a pilot area.
Coordination with Pambansang Kilusan ng mga Samahang Magsasaka (PAKISAMA) for Possible Partnership	<p>A second meeting was held last 11 September 2012 to determine the target areas of implementation. Target areas identified with corresponding number of households were:</p> <p>Pola – 2,673 (Set 1) Bulalacao – 3,612 (Set 1) Brgy. Antonino, Victoria – 85 (Set 5)</p> <p>A possible roll out in Agusan Del Sur - 16,822 (Set 1). Implementation target is on 1 October 2012.</p> <p>The draft MOU was sent to PAKISAMA last 25 September 2012 for comments.</p>
Coordination with Sibol ng Agham at Teknolohiya (SIBAT) for Possible Partnership	<p>Partnership for possible promotion of sustainable social agri-based enterprises.</p> <p>Target beneficiaries were from Set 1 Pantawid provinces, such as:</p> <p>Quezon – 15,117 households Cebu – 2,583 households Negros Oriental – 18,509 households and Sarangani – 6,066</p>
<b>ACADEMES</b>	
Coordination with the University of Asia & the Pacific (UAP) - School of Management for Possible Partnership	<p>Initial meeting was held on 1 October 2012 to: a) link SLP beneficiaries to Goldman, one of their partner institution that is an investment management firm based in the US; and b) conceptualization of business ideas, market linkage and advocacy of the SLP.</p> <p>The draft MOU was prepared by DSWD-SLP and sent to UAP-School of Management for comments.</p>

Activity	Updates
Coordination with University of the Philippines - Institute for Small-Scale Industries (UP-ISSI) for Possible Partnership	<p>Initial meeting was held on 6 September 2012 with UP-ISSI to provide capacity building and training focused on food safety courses.</p> <p>The MOU is for comments of UP-ISSI which was sent on 11 September 2012.</p>
Coordination with Hacienda Crafts for Possible Partnership	The initial meeting was held last 26 September 2012 with endorsement to Region VI for ocular visit to view the products.

**B. Coordination with National Government Agencies**

Activity	Updates
Coordination with Road Board for Possible Partnership	<p>DSWD and the Road Board agreed to establish a program for the maintenance of national roads and bridges as a community enterprise and employment facilitation that will include organized Pantawid Pamilya beneficiary groups. After a series of meeting last August and September, both agencies agreed on the policies, rules and regulations, and other legalities of implementation of the project.</p> <p>The pilot implementation will start in 20 pilot sites in January 2013.</p>
Planning with the DENR for Partnership Roll-out on the Implementation of the National Greening Program	<p>Last 21 September 2012, Department of Environment and Natural Resources (DENR) conducted a meeting with DSWD to discuss the activity for the roll-out implementation of the program which is proposed to be conducted on 18-20 October 2012 in Clark Pampanga.</p> <p>GIS mapping of Set 1 Pantawid Pamilya beneficiaries located in the uplands was completed by DENR-National Mapping and Resource Information Authority (NAMRIA) as basis for identifying regional PDO participants for the Workshop and Action Planning in October 2012.</p>

- **Agrikulturang Pantawid Pamilyang Pilipino**

DSWD in partnership with DA augments the investments required to provide minimum support services on infrastructure facilities, appropriate technology, credit and marketing assistance, and human capital in the implementation of programs and projects for agricultural modernization.

Implementing Agencies	Updates
Department of Agriculture	<ul style="list-style-type: none"> <li>• This project is being implemented for the households in agricultural lands in Las Navas, Northern Samar.</li> <li>• 984 beneficiaries were trained to construct paddy dikes and developed the idle land into rice paddy through the DSWD cash for training amounting to Php 2.37 million. 104 are now service providers in dikes construction and 150 are service providers in land development from seed selection to post-harvest management. The beneficiaries already harvested 2.6 tons of rice on their first cropping from the 45 has. rice paddy.</li> <li>• 50 beneficiaries already received capital assistance amounting to Php 500,000.00 from DSWD to operate a community store and motor boat for hire.</li> <li>• 1,000 new sets of beneficiaries are undergoing groups organizing and project orientation.</li> </ul>
Philippine Coconut Authority	<ul style="list-style-type: none"> <li>• The project is being implemented for the households in coconut areas in Barangay Migara, San Jose and Macatingag in Calbayog Western Samar and San Andres and San Francisco in Quezon.</li> <li>• 830 beneficiaries in San Andres and San Francisco in Quezon are undergoing DSWD's organizational development activities and PCA's skills training on coconut seed – nuts nursery operation, coconut transplanting and maintenance, and root crops, corn and pineapple intercropping with coconuts.</li> <li>• In Calbayog, Samar, 28 beneficiaries are undergoing social preparation and Basic Business Management Training to avail livelihood assistance for High Value Crop (HVC) production. One hundred twenty one (121) beneficiaries in Quezon are undergoing similar activities.</li> <li>• In Calbayog, 11,200 quality seed – nuts coconut were already dispersed to the beneficiaries for raising in the established nurseries.</li> <li>• Project proposal for cash for training in Calbayog for the coconut planting and maintenance was submitted and awaiting funding from Protective Service Bureau.</li> </ul>

<b>Implementing Agency</b>	<b>Updates</b>
Bureau of Fisheries and Aquatic Resources	<ul style="list-style-type: none"> <li>• The project is being implemented for the households along coastal areas in Daram and Zumaraga, Western Samar and Carigara, Leyte.</li> <li>• 228 beneficiaries were trained on seaweeds production and an amount of Php 2.28 million was released for the seaweeds production. 2,000 kgs of seaweeds harvested on their 1st cropping cycle (February to April 2012) and sold at Php 45.00 per kgs.</li> <li>• 25 beneficiaries were trained on mud-crab production and an amount of Php 0.25 million was released for the crab production.</li> </ul>

- **Sustainable Livelihood and Environment for DSWD Disadvantaged Clients**

The project is being implemented for the households or community uplands, mangroves, watershed and other reserved and protected ecosystems in Barangay Disulan and Maranao in San Mariano, Isabela.

- 140 beneficiaries underwent organizational development activities and DENR's on-site training on agro-forestry farming
- 60 beneficiaries received capital assistance from DSWD to operate a central nursery of fruit bearing and protection tree species to be sold to DENR's National Greening Program
- DENR provided 1 hectare of land per beneficiary for the agro-forestry farm activity and other farm inputs. The Certificate of Land Agreement for this purpose is for 25 years and renewable for another 25 years.

- **Students Grants-In-Aid Program**

A partnership with the Commission on Higher Education (CHED) that provides college scholarship grants to Eligible Pantawid Pamilya beneficiaries. As of 30 July 2012, a total of 2,143 students have enrolled.

- **Entitlement to National Health Insurance Program**

A partnership with Philippine Health Insurance Corporation (PhilHealth) providing all Pantawid Pamilya beneficiaries access to the National Health Insurance Program.

**C. Major Activities Conducted by Pantawid Pamilya**

- **Mid-Year Program Review and Evaluation Workshop.** Among the major activities conducted are assessment of the accomplishment for the 1<sup>st</sup> semester of 2012 and discussion on the emerging issues and concerns regarding the implementation of the program. The event was facilitated by Sec. Corazon Juliano-Soliman and attended by the three Undersecretaries, all the Regional Directors of the Department and other key persons in charge of the implementation of the program.
- Conduct of **Workshops/Trainings** which focused on providing the participants with the working knowledge and skills towards the effective and efficient implementation of these in their respective fields:
  - Conduct of Trainer's Training on Active Citizenship for Civil Society Organization which was attended by 91 participants
  - Training Fund Utilization Consultation for Training Specialists, Financial Management Staff and Bids and Awards Committee Chairpersons
  - CY 2013 WFP Workshop for Pantawid Pamilya
  - Regional and Provincial Monitoring and Evaluation Officers Training