

Department of Social Welfare and Development



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

4th Quarter of 2012

Executive Summary

As of 26 December 2012 the *Pantawid Pamilya* is being implemented in 139 cities and 1,271 municipalities in 79 provinces where a total of 3,121,530 households have been enrolled as of date. Of the total households, approximately half or 1,320,457 are from Mindanao, while 1,110,728 and 690,345 are from Luzon and Visayas, respectively.

Total cash grant payments released as of 31 December 2012 reached PhP 26,927,826,200.00 covering the period of January to October, where PhP 13,496,514,500.00 comprised health grants and PhP 13,431,311,700.00 were for education grants. Payouts for the November to December grants are scheduled to be completed by February 2013.

Pantawid Pamilya operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). For BUS, the total approved beneficiary updates for the year 2012 reached 5,430,813; the majority of which are changes/new enrolment in school reaching 4,035,314. These beneficiary updates on health and education are continuous processes by the program to ensure that the beneficiaries are availing the maximum health and education grants. For CVS, the monitoring of program conditionalities for September and October reported the compliance rate in education at 95.78%, health at 97.89% and FDS at 95.84%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and healthy, while parents are increasing their knowledge and skills in parenting.

Meanwhile, a total of 11,757 complaints were received through the GRS for the reporting period. In addition, a total of 54,282 households were delisted based on existing policies and 204,081 were deactivated and pending for verification in the field offices.. Grievance redress is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

Two tracks of the Department's Sustainable Livelihood Program, which are done in coordination with both the public and the private sector, ensure that beneficiaries receive additional services to help them move from subsistence to self-reliance. The two tracks are: (1) Employment Facilitation such as Trabahong Lansangan which is in partnership with the Department of Public Works and Highways (DPWH), and (2) Community Driven Microenterprise Development (CDED) which provide capital seed fund to the beneficiaries. The latest figures as of 26 December 2012 indicate that DPWH hired 4,433 *Pantawid Pamilya* beneficiaries, and 98,324 families were provided the capital seed fund as part of strengthening the sustainable livelihood program through Self-Employment Assistance – Kaunlaran (SEA-K).

I. Program Coverage

A. Geographic Coverage

Table 1: Geographic Coverage by Level Sets 1 - 5 (As of 26 December 2012)

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	79 ¹	79	100.00%
City	143 ²	139	97.20%
Municipality	1,484 ³	1,271	85.65%

^{*}based on NSCB-PSGC

B. Household Coverage

As of 26 December 2012, there are 3,121,530 households registered in the program or 100.47% of the 3,106,979 Sets 1-5 target beneficiaries (please see Table 2 on the next page). Of the total number of households, 3,078,268 are covered by regular Pantawid Pamilya program while 21,041 and 22,221 are covered by Modified Conditional Cash Transfer (MCCT) and Extended Conditional Cash Transfer (ECCT), respectively.

The MCCT is a program of Pantawid Pamilya that caters to families in need of special protection (i.e. street families; itinerant indigenous families; displaced families due to man-made and natural disasters; families with differently abled children, child laborers, children in conflict with the law; and other families with members with terminal disease, exploited, abandoned, victims of trafficking, etc.)

The MCCT aims to target beneficiaries that are not covered by the Regular Conditional Cash Transfer Program. On the other hand, ECCT program covers Pantawid households with 15-17 year old children who were not able to complete the 5-year program period due to no-longer having 0-14 year old children. The general thrust of MCCT is to eventually mainstream their beneficiaries to the regular program while ECCT is a pilot project to see the differential effect of having grants extended to older group of children (specifically children aged 15-17), as basis for further program enhancement. The following profiles of beneficiaries do not include those of MCCT and ECCT due to unavailability of data at this time.

¹ Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

² Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna. These will be covered by the program under Set 6 except the municipality of Mabalacat which was already under Set 5.

³ Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

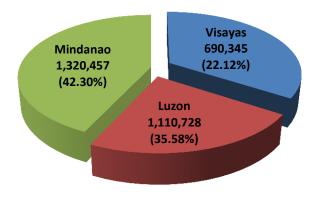
Table 2: Household Coverage⁴
Sets 1 - 5
(As of 26 December 2012)

Set/Year Started	Target Households [*]	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	343,264	305,537	89.01%
2 (Started in 2009)	286,746	260,589	90.88%
3 (Started in 2010)	414,697	394,382	95.10%
4 (Started in 2011)	1,296,272	1,258,136	97.06%
5 (Started in 2012)	766,000	859,624	112.22%
ECCT&MCCT (no Set)	-	43,262	-
Total	3,106,979	3,121,530	100.47%

^{*}based on the approved 2012 Work and Financial Plan

Based on the distribution of households, almost half or 1,320,457 are coming from Mindanao, while 1,110,728 and 690,345 are from Luzon and Visayas, respectively (please see Figure 1).

Figure 1: Household Coverage by Island Group (As of 26 December 2012)



⁴ The difference between the target and the existing household beneficiaries is due to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting of 54,282 and deactivation of 204,081 households as of date. To compensate for the decrease of households due to early exit and delisting, an additional 90,000 households are currently being registered under Set 5.

II. Program Budget

As of 31 December 2012, the total cash grants paid to eligible and compliant *Pantawid Pamilya* household beneficiaries amounted to PhP 26,927,826,200.00 covering the period of January to October. Of this amount, PhP 13,496,514,500.00 were for health and PhP 13,431,311,700.00 for education. This reflects the first to fifth grant releases for the year following the bi-monthly grant release schedule and Retro Payments. Payout for the November to December grants is scheduled to be completed by February 2013.

The following is the distribution of the total PhP 26,927,826,200.00 cash grants per mode of payment as of 31 December 2012:

Table 3: Distribution of Cash Grants per Payment Mode
Cumulative for 2012
(As of 31 December 2012)

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	5,291,214,500.00	5,228,060,500.00	10,519,275,000.00
Globe Remit (GCash)	2,539,298,100.00	2,534,460,500.00	5,073,758,600.00
Over the Counter (OTC)	2,083,891,600.00	2,182,428,000.00	4,266,319,600.00
Rural Bank (Offsite)	2,014,564,500.00	2,042,625,000.00	4,057,189,500.00
Philpost	1,222,176,900.00	1,217,781,500.00	2,439,958,400.00
First Consolidated Bank (FCB)	246,183,300.00	244,948,000.00	491,131,300.00
Cooperative (CFI)	33,982,800.00	46,211,000.00	80,193,800.00
Grand Total	13,431,311,700.00	13,496,514,500.00	26,927,826,200.00

III. Systems Updates

A. Beneficiary Updates System (BUS)

Total approved updates for the year 2012 is at 5,430,813. The breakdown of the update types can be found below.

Table 4: Total Number of Updates (For the 6th period of 2012)

Type of Update	No. of Updates Received
Change/new enrolment in school	4,035,314
Change/new registration in health center	717,322
Correction of basic information	622,084
Change of grantee of the household	22,277
Child coming back home or those that were biologically or legally adopted	14,664
New born children	10,002
Change of Address	4,565
Deceased beneficiaries	4,585
Total	5,430,813

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of September and October.

Table 5: 2012 Latest Compliance Rates
For Sets 1 to 5

Conditionality	Number of	Compliant Beneficiaries		% Compliance (Compliant over Monitored)		
	Monitored*	September	October	September	October	
EDUCATION					95.78%	
Attendance in Day Care Center/Pre- School for Children 3-5 years old	886,293	836,145	839,388	94.34%	94.71%	
Attendance in Primary and Secondary Schools for Children 6-14 years old	4,671,492	4,525,643	4,541,121	96.88%	97.21%	
HEALTH					97.89%	
Check-up/immunization for Pregnant and Children 0-5 years old	1,708,721	1,642,381	1,644,747	96.12%	96.26%	
Health (deworming) for Children 6-14 years old in Elementary Level**	854,889	851,438		99.60%		
FAMILY DEVELOPMENT SESSION					34%	
Attendance to FDS by Parents	2,967,704	2,843,883	2,844,438	95.83%	95.85%	

^{*} The monitored household members are the same for the months of September-October.

^{**} Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

C. Grievance Redress System (GRS)

For the period of October – December 2013, a total of 11,757⁵ complaints were received through GRS via various modes like calls, grievance forms, texts, social networking sites, snail mails and electronic mails. Of these 11,757 received grievances, 10,389 (88.36%) were already resolved.

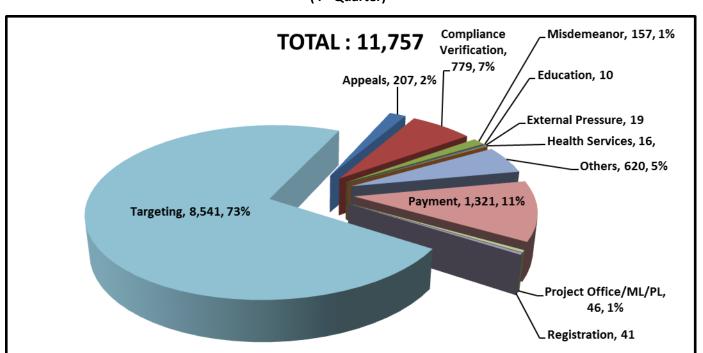


Figure 2: Total Number of Complaints Received (4th Quarter)

⁵ Data Source: GRS Data Entry Application to date. Merging and Tagging in the PTH, and Encoding in the GRS applications are continuous, thus, number of transactions varies from time to time depending on the data generation period.

In the interest of presenting a comprehensive picture when it comes to grievance processing, a monthly baseline data is presented to measure progress of grievance transactions. For the reporting period of January to December, it can be observed that 85.85% of the received complaints have been resolved already as can be seen in Table 6.

Table 6: Status of Grievances for the Year 2012 (As of 31 December 2012)

Modes	Transactions Received as of 31 December 2012	Total Resolved Cases as of 31 December 2012	% of Resolved
Database	21,307	16,415	77.04%
Text Hotline	10,210	8,467	82.93%
UNICS-CRM	23,986	22,765	94.91%
TOTAL	55,503	47,647	85.85%

Meanwhile, 54,282 household beneficiaries have been delisted based on existing policies and 204,081 are deactivated and pending for verification since the beginning of the program as of 26 December 2012. A list of the total number of delisted by category is provided below. (Please see Tables 7 and 8).

Table 7: Total Number of Delisted Based on the Existing Policies (As of 26 December 2012)

Category of Delisted HHs	No. of HHs
Fraudulent acts	2,904
Waived	4,138
Inclusion error ⁷	8,210
Moved to non-Program area	9,767
No more children aged 0-14	13,671
Delisted – Not Eligible ⁸	15,592
Total	54,282

⁷ Complaint about active registered beneficiaries who are protested against being qualified from the program due to several factors such as regular income, educational status and no 0-14 years old children.

 $^{^{8}}$ GRS delisted household beneficiaries based on being gainfully employed and having regular income

Table 8: Total Number of Deactivated: Pending for Verification (As of 26 December 2012)

Category of Deactivated HHs	No. of HHs
Pending for Verification	184,889
For Final Resolution Prior to Delisting by the Field Office	36,867
No more children 0-14 (as of last CVS Period)	104,614
Delisted due to Non-Registration ⁹	43,408
Verified/Certified by the Field Office	19,192
Did not attend Community Assembly certified by RPMO ¹⁰	17,153
Waived Prior to Registration	2,039
Total	204,081

Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

IV. Program Staff

A total of 8,819 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 26 December 2012, a total of 7,613 staff have been hired or 86.32% of the total approved positions (please see Table 9).

Table 9: Number of Approved and Actual Number of Program Staff (As of 26 December 2012)

Level	Number of Approved Positions	Number of Hired Staff	%
National	328	260	79.27%
Region	8,491	7,353	86.60%
Total	8,819	7,613	86.32%

V. Other Accomplishments/Updates

A. Convergence and Commitments with Partners

• Trabahong Lansangan ng Programang Pantawid Pamilyang Pilipino

DPWH allocated slots to DSWD for the hiring of Pantawid Pamilya beneficiaries in the Trabahong Lansangan. 4,433 beneficiaries were hired from January 2011 to December 2012. Out of this number, 2,404 households were employed from January to December 2012.

¹⁰ Delisted households under Sets 1-3 which actually did not attend Community Assembly

• Provision of Capital Assistance through SEA-K

To sustain and expand the socio-economic improvement of Pantawid Pamilya beneficiaries even beyond the five-year intervention, a Sustainable Livelihood through SEA-K shall be provided to Pantawid beneficiaries. This is to ensure sustainability of income after exit from Pantawid through the provision of non-collateral and interest free loan.

From January 2011 to December 2012, a total of 98,324 beneficiaries were provided with capital seed fund amounting to Php 753,252,989.00. Out of the aforementioned, 60,308 beneficiaries were served from January to December 2012 with assistance amounting to Php 465,298,003.00

Provision of Capital Assistance through Microfinance or Formal lending institutions funded

A total of 5,560 beneficiaries were referred to and funded by MFIs and other formal lending institutions from January to December 2012. The beneficiaries were from Regions I, II, IV-A, IV-B, VI, CAR and CARAGA.

• Partnership with the Department of Agriculture

- a) Las Navas, Northern Samar
 - 984 CCT beneficiaries undergone training/work in paddy dikes construction
 - Conducted orientation on participatory coconut planting program and coconut livelihood opportunities, such as coco sugar, coco vinegar, VCO and "tuyo" form coconut water to 200 CCT beneficiaries
 - Provided counterpart fund to San Isidro SEA-K Association, consisting of 30 CCT beneficiaries, through the provincial DA, for the purchase of hand tractor

b) Samar

- Conducted training on seaweeds culture to 228 CCT beneficiaries in the municipalities of Daram and Zumaraga
- 47 CCT beneficiaries implemented the coco nursery operation in the Philippine Coconut Authority (PCA) nursery site while 27 beneficiaries were assisted in the intercropping activity

c) Leyte

 Conducted training on mud crab and tilapia culture to 25 CCT beneficiaries in Nauguisan, Carigara, Leyte

B. Partnership with CSOs

Pantawid Pamilya has engaged with CSOs in monitoring the transparency of program implementation under the framework *Bantay, Gabay, Tulay, and Kaagapay*. As mentioned previously, 178 CSOs are engaged as Bantay (members of the Provincial Grievance Committee) and 205 as Gabay (conducts FDS and FDS plus as volunteers) as of 31 October 2012.

ACTIVITY	UPDATES
CSOs	
Farmers Community Development	Sorsogon and Albay "Sapat at
Foundation (FCDP) International, UNDP	Masusustansyang Pagkain sa Bawat
	Tahanan"(SAPAT) projects are ongoing with
	150 beneficiaries.
Private II	nstitutions
Bangko Sentral ng Pilipinas	BSP chose NCR for their observations on the
	conduct of Financial Literacy sessions.
May Ginhawa at Gawa Aksyon to Serve	Parent Leaders from all regions were trained
(MGA GAWA-ACTS)	for Tui Na livelihood.
	The starter kit, including the video tutorials
	of Tui Na shall be given to the Field Offices.

B. Major Activities Conducted by Pantawid Pamilya

- Conduct of Year-End Program Review and Evaluation Workshop to evaluate and assess the implementation and accomplishments of the program for 2012 and to discuss the directions for 2013. The event by all members of the Pantawid Mancom and Regional Directors of the Department
- Conduct of Workshops/Training which focused on providing the participants with the working knowledge and skills towards the effective and efficient implementation of these in their respective fields:
 - Municipal Links for Set 6 Training Orientations
 - Parent Leaders Skills Enhancement Advance Training
 - MCCT Manual Writeshop
 - Supervisory Training
 - Review and Validation of CVS Field Manual and Philpost Orientation
 - Training on Responsive Planning and Budgeting
 - NPMO Divisions/Units Writeshop
 - IP Training of Trainers for Health and Nutrition
 - Performance Assessment and Planning Workshop cum Contracting of Staff

C. Updates on the Modified Conditional Cash Transfer (MCCT)

The MCCT is a technology that addresses the need to help vulnerable sectors, who are not covered by the regular conditional cash transfer primarily because these households do not have permanent residence. The project will focus on street families, IP Migrant Families, Families with Parents/Children with Disabilities, Families of Child Laborer, Displaced families due to manmade, natural and environmental factors, and families in need of special protection. The pilot implementation of the MCCT is done by the Department in strong partnership with CSOs who are already operating in these areas of implementation.

- Families in Need of Special Protection (FNSP) The Modified CCT for FNSP hopes to provide and strengthen the safety, protection and development of children in difficult circumstances and overcome their situation and to mainstream them into the regular CCT while generating appropriate resources and services in the community. As of 26 December 2012, A total of 20,141 have been registered to MCCT-FNSP
- Homeless and Street Families (HSF) Modified CCT for Homeless Street Families (MCCT-HSF) hopes to contribute to the reduction of street families as well as respond to the development needs of their children through the provision of cash grants for education, health needs, and other interventions. The pilot implementation is already ongoing in Cities of NCR. As of 26 December 2012, 900 of the potential 1,226 families were already registered to MCCT-HSF.

D. Updates on the Extended Conditional Cash Transfer (ECCT)

The ECCT is a part of transition strategy for Pantawid Pamilya beneficiaries that will provide social assistance in the form of education grant shall be provided to household with 15-17 years of age. For the pilot implementation, the eligible households shall be those who exit early in the Pantawid Pamilya Program or those who were not able to complete the 5-year program period due to no-longer having 0-14 years old or pregnant woman in the household. As of 26 December 2012, a total of 22,221 have been registered to ECCT.