

# Department of Social Welfare and Development



**Pantawid Pamilyang Pilipino Program** 

**Program Implementation Status Report** 

2<sup>nd</sup> Quarter of 2013

#### **Executive Summary**

As of 26 June 2013, the *Pantawid Pamilya* is being implemented in 143 cities and 1,484 municipalities in 79 provinces where a total of 3,927,917 households are enrolled. The current coverage exceeds the target of 3,809,769 for 2013. Of the total number of households, 3,832,324 are covered by regular Pantawid Pamilya program while 95,593 are covered by Modified Conditional Cash Transfer (MCCT). For the distribution of households; 1,643,975 come from Luzon, while 1,482,649 and 801,293 are from Mindanao and Visayas, respectively.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first and second period of 2013 covering January to April total to PhP 12,994,692,400.00. Of this amount, PhP 6,115,293,400.00 was for education and PhP 6,879,399,000.00 was for health.

Pantawid Pamilya operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). A total of 2,618,691 approved updates for BUS, the majority of which are change/new enrollment in school accounting for 1,979,457 updates. These beneficiary updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants. For the CVS, the monitoring of program conditionalities for the months of March and April reported compliance rates in education at 98.34%, health at 96.13%, and FDS at 95.63%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and healthy, while parents are increasing their knowledge and skills in parenting.

Meanwhile, a total of 32,558 complaints were received through the GRS with 29,413 (90.34%) grievances resolved for the period of 1 April – 27 June 2013. Since the GRS started in 2009, a total of 103,768 households were already delisted while 250,322 were deactivated and pending for verification from the program. This is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

There are also efforts on convergence exerted by the Department to help beneficiaries transition from survival to improved well-being, especially to Set 1 beneficiaries who will graduate from the program by 31 December 2013. One intervention is the Sustainable Livelihood Program (SLP) that coordinates with both the public and the private sector to ensure that beneficiaries receive additional services to help them move from subsistence to self-reliance. There are two tracks: (1) Employment Facilitation such as Trabahong Lansangan which is in partnership with the Department of Public Works and Highways (DPWH), and (2) Community Driven Enterprise Development (CDED) which provides capital seed fund to the beneficiaries. The latest figures as of 30 June 2013 indicate that there are 5,702 hired *Pantawid Pamilya* beneficiaries under the Employment Facilitation, and 139,790 families were provided the capital seed fund as part of strengthening the sustainable livelihood program through the Self-Employment Assistance – Kaunlaran (SEA-K).

#### I. Program Coverage

#### A. Geographic Coverage

Table 1: Geographic Coverage by Level Sets 1 - 6 (As of 26 June 2013)

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	79 <sup>1</sup>	79	100.00%
City	143 <sup>2</sup>	143	100.00%
Municipality	1,484 <sup>3</sup>	1,484	100.00%
Barangay	41,358 <sup>4</sup>	40,978	99.08%

<sup>\*</sup>based on NSCB-PSGC

#### B. Household Coverage

As of 26 June, there are 3,927,917 households registered in the program or 103.10% of the 3,809,769 Sets 1-6 target beneficiaries (please see Table 2). Achieving more than the target is attributed to the MCCT and/or lower rate of loss of households during the registration due to change in residence, no eligible member, waive, etc. Every expansion the Department allocate conservative target to ensure achievement for 2013. Of the total number of households, 3,832,324 are covered by regular Pantawid Pamilya program while 95,593 are covered by Modified Conditional Cash Transfer (MCCT).

The decrease in the number of regular CCT households is due to the natural occurrence of attrition in the number of eligible households. Eligibility is defined based on the age requirement between 0 and 14, which will qualify the children/households to be part of the program. Though this phenomenon is inescapable, the program ensures that the children/households who unavoidably turn ineligible are still covered by other programs, such as the Modified CCT. Moreover, this expected drop usually occurs during the start of the school year where continuing children (14 years old last school year) turn 15, thus ineligible.

<sup>&</sup>lt;sup>1</sup> Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

<sup>&</sup>lt;sup>2</sup> Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna. These will be covered by the program under Set 6 except the municipality of Mabalacat which was already under Set 5.

<sup>&</sup>lt;sup>3</sup> Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

<sup>&</sup>lt;sup>4</sup> Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). Source: January 2013 NHTO database. These barangays are not expected to be covered 100% since not all poor households are eligible.

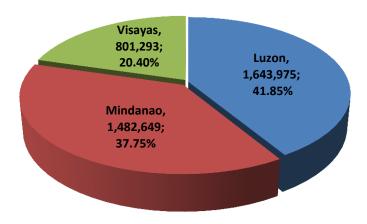
Table 2: Household Coverage<sup>5</sup> Sets 1 - 6 (As of 26 June 2013)

Set/Year Started	Target Households <sup>*</sup>	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	314,818	292,906	93.04%
2 (Started in 2009)	267,884	251,887	94.03%
3 (Started in 2010)	399,462	378,849	94.84%
4 (Started in 2011)	1,270,658	1,219,077	95.94%
5 (Started in 2012)	854,157	857,831	100.43%
6 (Started in 2013)	702,790	831,774	118.35%
MCCT (no Set)	-	95,593	-
Total	3,809,769	3,927,917	103.10%

<sup>\*</sup>based on the approved 2013 Government Appropriations Act

Based on the distribution of households, 1,643,975 are coming from Luzon, while 1,482,649 and 801,293 are from Mindanao and Visayas, respectively (please see Figure 1). The high number of beneficiaries in Mindanao may be attributed to the higher poverty incidence in most of its municipalities, while for Luzon; it may be attributed to the magnitude of the population in the Island Group.

Figure 1: Household Coverage by Island Group (As of 26 June 2013)



<sup>&</sup>lt;sup>5</sup> The difference between the target and the existing household beneficiaries is due to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting of 103,768 and deactivation of 250,322 households as of date.

## II. Program Budget

From January to June, a total of PhP 12,994,692,400.00 cash grants were released and paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the 1<sup>st</sup> to 2<sup>nd</sup> period of 2013, Of this amount, PhP 6,879,399,000.00 was for health and PhP 6,115,293,400.00 for education.

In an effort to continuously improve the delivery of grants, the Department thru the Land Bank of the Philippines is engaging other service providers as partners such as MLhuillier and local Rural Banks. The following is the distribution of cash grants based on the payment modes.

Table 4: Distribution of Cash Grants per Payment Mode First to Second Period of 2013 (January to June 2013)

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	2,054,369,800.00	2,281,236,500.00	4,335,606,300.00
Philippine Postal Corporation (PPC-OTC)	1,031,628,700.00	1,207,403,500.00	2,239,032,200.00
Rural Bank (Offsite)	1,001,042,900.00	1,120,737,500.00	2,121,780,400.00
Philpost	759,104,900.00	833,054,000.00	1,592,158,900.00
M Lhuillier (Kwarta Padala)	512,722,800.00	741,148,500.00	1,253,871,300.00
Globe Remit (GCash)	620,730,900.00	539,952,000.00	1,160,682,900.00
First Consolidated Bank (FCB)	93,072,300.00	100,061,000.00	193,133,300.00
Cooperative (CFI)	39,555,100.00	50,785,000.00	90,340,100.00
Cash Card Mobile ATM (CC Mobile)	3,066,000.00	5,021,000.00	8,087,000.00
Grand Total	6,115,293,400.00	6,879,399,000.00	12,994,692,400.00

## III. Systems Updates

# A. Beneficiary Updates System (BUS)

The Beneficiary Update System records the changes that have occurred in the status or condition of a grantee. It captures the information about household members to serve as a basis in monitoring compliance of beneficiaries. These updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

The total approved beneficiary updates from January to June reached 2,618,691; the majority of which are changes/new enrollment in school reaching 1,979,457. The breakdown of the update types can be found below.

Table 5: Total Number of Updates (January - June 2013)

Type of Update	No. of Updates Received
Change/new enrollment in school	1,979,457
Change of monitored children for compliance	172,253
Change/new registration in health center	214,774
Correction of basic information	207,061
Change of grantee of the household	20,148
Child coming back home or those that were biologically or legally adopted	9,311
New born children	2,719
Change of Address	10,302
Deceased beneficiaries	2,666
Total	2,618,691

## **B.** Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as the basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of March-April.

Table 6: 2013 Latest Compliance Rates For Sets 1 to 6

Conditionality	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		March	April	March	April
EDUCATION					34%
Attendance in Day Care Center/Pre- School for Children 3-5 years old	1,228,402	1,185,319	-	96.49%	-
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,796,025	5,722,639	-	98.73%	-
HEALTH				96.1	13%
Check-up/immunization for Pregnant and Children 0-5 years old	2,052,222	1,956,852	1,962,015	95.35%	95.60%
Health (deworming) for Children 6-14 years old in Elementary Level** 759,535 757,039		99.67%			
FAMILY DEVELOPMENT SESSION			95.6	53%	
Attendance to FDS by Parents	3,840,102	3,681,075	3,663,356	95.86%	95.40%

<sup>\*</sup> The monitored household members are the same for the months of March-April.

<sup>\*\*</sup> Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

## C. Grievance Redress System (GRS)

For the period of 1 April - 27 June 2013, a total of  $32,558^6$  complaints were received through GRS via various modes like calls, grievance forms, texts, social networking sites, snail mails and electronic mails. Of the total filed grievances, 29,413 (90.34%) has been provided with resolution.

Table 7: Total Number of Complaints Received (01 April – 27 June 2013)

Grievance Category	Total
Not Listed	24,786
Payment	3,548
Others	1,180
Compliance Verification	1,346
Registration	357
Ineligibility	509
Misdemeanor	351
Appeals	175
Project Office/ML/PL	97
External Pressure	105
Health Services	80
Education	24
Total	32,558

Not Listed in the database issues gained the most number of complaints for this period. This is still due to the continuous expansion of the program. More and more households consider themselves poor, expressing their desire to be included in the program, especially because they see that the Program really helps poor families to improve their present condition.

Table 8: Total Number of Delisted Based on the Existing Policies (As of 26 June 2013)

Category of Delisted HHs	No. of HHs
Fraudulent acts	3,543
Waived	7,111
Inclusion error <sup>7</sup>	10,660
Moved to non-Program area	11,647
No more children aged 0-14	54,434
Delisted – Not Eligible <sup>8</sup>	16,373
Total	103,768

<sup>&</sup>lt;sup>7</sup> Complaint about active registered beneficiaries who are protested against being qualified for the program due to several factors such as regular income, educational status and no 0-14 years old children.

<sup>&</sup>lt;sup>8</sup> GRS delisted household beneficiaries based on being gainfully employed and having regular income

 $<sup>^{\</sup>rm 6}$  Data Source: GRS Data Entry Application as of June 2013.

Table 9: Total Number of Deactivated: Pending for Verification (As of 26 June 2013)

Category of Deactivated HHs	No. of HHs
Pending for Verification	230,335
For Final Resolution Prior to Delisting by the Field Office	19,640
No more eligible children for monitoring	187,292
Delisted due to Non-Registration <sup>9</sup>	23,403
Verified/Certified by the Field Office	19,987
Did not attend Community Assembly certified by RPMO <sup>10</sup>	13,567
Waived Prior to Registration	6,420
Total	250,322

Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

#### **IV. Program Staff**

A total of 10,604 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 30 June 2013, a total of 9,847 staff has been hired or 92.86% of the total approved positions (please see Table 12).

Table 10: Number of Approved and Actual Number of Program Staff (As of 30 June 2013)

Level	Number of Approved Positions	Number of Hired Staff	%
National	336	301	89.58%
Region	10,268	9,546	92.97%
Total	10,604	9,847	92.86%

# V. Other Accomplishments/Updates

# A. Convergence and Commitments with Partners

# • Employment Facilitation Activities

Beneficiaries were provided guaranteed employment by various public and private partners of the Sustainable Livelihood Program. As of June 2013, there are 5,702 beneficiaries hired, 4,933 of which are employed under the Trabahong Lansangan Program of DPWH.

<sup>&</sup>lt;sup>10</sup> Delisted households under Sets 1-3 which actually did not attend the Community Assembly

#### Provision of Capital Assistance through SEA-K

To sustain and expand the socioeconomic improvement of Pantawid Pamilya beneficiaries even beyond the five-year intervention, a Sustainable Livelihood through SEA-K shall be provided to Pantawid beneficiaries. This is to ensure sustainability of income after exit from Pantawid through the provision of non-collateral and interest free loan.

As of June 2013, a total of 139,790 beneficiaries were provided with capital seed fund amounting to Php 1,081,166,113.00. Out of the aforementioned, 13,024 beneficiaries were served this month amounting to Php 99,080,597.00.

#### Provision of Capital Assistance through Microfinance or Formal lending institutions

From January-June 2013, a total of 33,641 beneficiaries were referred to and funded by MFIs and other formal lending institutions.

#### B. Major Activities Conducted by Pantawid Pamilya

- Launching of the "Kariton Klasrum: Katropa, Edukasyon at Kalusugan Mo'y Sagot Ko!" is an
  event to launch and formalize partnerships with DepEd and other CSOs for an alternative
  delivery mode of education for street families and out of school children who are
  beneficiaries of the Modified CCT. A children's fair including art and dance workshop were
  organized in celebration of the project launch.
- Conduct of a World Bank Study Tour attended by foreign delegates from developing countries like Vietnam, Timor Leste, and Cambodia were gathered to learn and have an overview of the Pantawid Pamilya Program implementation and experiences.
- Conduct of Mid-Year Program Review and Evaluation Workshop to evaluate and assess the
  implementation and accomplishments of the program for the first half of 2012 and to
  discuss the directions for the remainder of the year. The event was attended by all members
  of the Pantawid Mancom and Regional Directors of the Department
- Conduct of Workshops/Trainings which were aimed to provide the participants with the knowledge and skills that will help them effectively and efficiently implement the program.
   The workshops/trainings conducted for the period of 2<sup>nd</sup> Quarter are the following:
  - o Strengthening Social Case Management System for Pantawid Pamilya Household
  - UNICS Training Enhancement for Grievance Officers
  - Training of Trainers on Free and Prior Informed Consent an IP Sensitive Grievance Mechanisms
  - Training of Trainers on Active Citizenship
  - o Training Workshop on Managing Grievance for Program Partners
  - Training-Workshop on Strengthening Case Management
  - o Training on Managing Grievance: Putting People at the Center of Development
  - o IP Parent Leaders Training for Program Sustainability (Batch 1-6)
  - Pilot Testing of Supplemental FDS Modules for Transitioning Beneficiaries
  - Pilot Gender Sensitivity Training for IP Children

# C. Updates on the Modified Conditional Cash Transfer (MCCT)

The MCCT addresses the need to help vulnerable sectors, and aims to target beneficiaries that are not covered by the Regular Conditional Cash Transfer Program. In addition, MCCT-Extended Age Coverage (MCCT-EAC) program covers former Pantawid households with 15-17 year old children who were not able to complete the 5-year program period because they no longer had 0-14 year old children in their families.

Table 11: Number of Household per Type of Modified CCT (As of 26 June 2013)

Type of MCCT	Number of Beneficiaries	
Families in Need of Special Protection	44,238	
Homeless and Street Families	1,581	
Extended Age Coverage	49,774	
Total	95,593	