



**Department of Social Welfare  
and Development**



**Pantawid Pamilyang Pilipino Program**

**Program Implementation Status Report**

**1<sup>st</sup> Quarter Report of 2014**

### **Executive Summary**

As of 26 March 2014, the *Pantawid Pamilya* is being implemented in 144 cities and 1,483 municipalities in 80 provinces where a total of 4,006,854 households are enrolled. Of the total number of households, 4,004,795 are covered by regular *Pantawid Pamilya* program while the Modified Conditional Cash Transfer (MCCT) covers 2,059 households. The MCCT covers beneficiaries which are not covered by the regular CCT, such as homeless street families. For the distribution of households; 1,695,879 (42.32%) come from Luzon, while 1,496,250 (37.34%) and 814,725 (20.33%) are from Mindanao and Visayas, respectively.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first period of 2014 covering January to March disbursements total to PhP 7,590,409,000.00. Of this amount, PhP 4,263,694,500.00 was for education and PhP 3,326,714,500.00 was for health.

*Pantawid Pamilya* operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). From January-March 2014, a total of 989,278 approved updates for BUS, majority of which are changes/new enrolment in school accounting for 784,048 updates. These beneficiary updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

For the CVS, the monitoring of program conditionalities for the months of January and February reported compliance rate in health at 97.04%, education at 96.78%, and FDS at 94.94%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and availing health services, while parents are increasing their knowledge and skills on parenting.

Meanwhile, a total of 33,352 complaints were received through the GRS with 31,496 (94.44%) grievances resolved for the month of April 2014. Since the GRS started in 2009, a total of 158,540 households were already delisted while 199,560 were deactivated and pending for verification from the program. This is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

## I. Program Coverage

### A. Geographic Coverage

**Table 1: Geographic Coverage by Level  
Sets 1 - 7  
(As of 26 March 2014)**

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	80 <sup>1</sup>	80	100.00%
City	144	144	100.00%
Municipality	1,483 <sup>2</sup>	1,483	100.00%
Barangay	41,358 <sup>3</sup>	41,344	99.97%

\*based on NSCB-PSGC

### B. Household Coverage

As of 26 March, there are 4,006,854 households registered in the program or 89.90% of the 4,461,732 Sets 1-7 and MCCT target beneficiaries (please see Table 2). Of the total number of households, 4,004,795 are covered by regular Pantawid Pamilya program while 2,059 are covered by Modified Conditional Cash Transfer (MCCT).

MCCT – Extended Age Coverage will be transitioned into the regular CCT subject to validation due to the recently approved extension of the program up to high school. This innovation of the program is based on the lessons learned from program implementation, recommendations from recently completed impact evaluations and other independent studies. The government’s need to invest at increasing the access of the children of poor households to primary and secondary education so that they can take advantage of employment opportunities which are barely available to most of the poor now. Thus, the program will extend the assistance to beneficiary households to ensure that their children finish high school. Specifically, to

- to go beyond the five-year limit to cover up to high school education,
- to extend the coverage to up 18 years of age (taking into account the K-12 program),
- to provide higher grant amount of PhP 500 for children in high school, and
- will maintain the 3-children limit per household.

<sup>1</sup> Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

<sup>2</sup> Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

<sup>3</sup> Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). Source: April 15, 2013 NHTO database. These barangays are not expected to be covered 100% since not all poor households are eligible.

**Table 2: Household Coverage<sup>4</sup>  
Sets 1 - 7  
(As of 26 March 2014)**

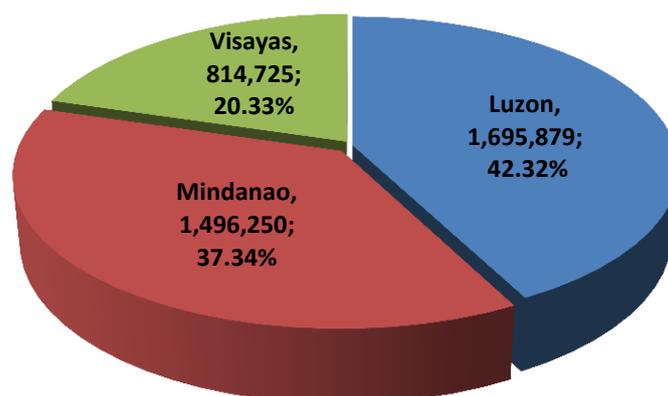
Set/Year Started	Target <sup>5</sup> Households *	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	332,861	291,856	87.68%
2 (Started in 2009)	260,413	247,480	95.03%
3 (Started in 2010)	394,166	381,925	96.89%
4 (Started in 2011)	1,257,403	1,210,714	96.29%
5 (Started in 2012)	862,136	836,354	97.01%
6 (Started in 2013)	702,790	880,741	125.32%
7 (Started in 2014)	520,000	155,725	29.95%
MCCT (no Set)	131,963	2,059	1.56%
<b>Total</b>	<b>4,461,732</b>	<b>4,006,854</b>	<b>89.90%</b>

\*based on the approved 2014 General Appropriations Act

The low accomplishment rates for Set 7 and MCCT are due to the ongoing registration of eligible beneficiaries and the transition of eligible MCCT beneficiaries from the Families in Need of Special Protection and Extended Age Coverage to Regular CCT and the registration of IP eligible households, respectively.

Based on the distribution of households, 1,695,879 are coming from Luzon, while 1,496,250 and 814,725 are from Mindanao and Visayas, respectively (please see Figure 1). The high number of beneficiaries in Mindanao may be attributed to the higher poverty incidence in most of its municipalities, while for Luzon; it may be attributed to the magnitude of the population in the island group.

**Figure 1: Household Coverage by Island Group  
(As of 26 March 2014)**



<sup>4</sup> The difference between the target and the existing household beneficiaries is attributed to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting and deactivation households as of date.

<sup>5</sup> Every year, the number of target households changes due to dynamics of household status (some were deactivated, others were reactivated). For CY 2014, when the implementation of the HS expansion begins, the slight changes in total target households under Set 1-6. The increase is due to the possible reinstatement of delisted households due to the previous age limit of 15 years old.

## Program Budget

From January to March 2014, a total of PhP 7,590,409,000.00 cash grants were released and paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the 1<sup>st</sup> period of 2014. Of this amount, PhP 3,326,714,500.00 was for health and PhP 4,263,694,500.00 for education.

In an effort to continuously improve the delivery of grants, the Department thru the Land Bank of the Philippines is engaging other service providers as partners such as Philpost, local rural banks and cooperatives. The following is the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode  
First Period of 2014  
(January to March 2014)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	1,819,350,600.00	1,409,963,500.00	3,229,314,100.00
Rural Bank (Offsite)	672,555,600.00	502,994,000.00	1,175,549,600.00
Globe Remit (GCash)	404,275,800.00	366,316,000.00	770,591,800.00
Philpost (Offsite)	429,176,700.00	333,258,500.00	762,435,200.00
JV Smart Nattco (Offsite)	364,743,000.00	244,332,000.00	609,075,000.00
Philippine Postal Corporation (PPC-OTC)	242,069,700.00	208,092,000.00	450,161,700.00
MASS-SPECC (Offsite)	180,811,500.00	141,240,500.00	322,052,000.00
First Consolidated Bank (FCB)	72,929,400.00	58,443,500.00	131,372,900.00
JV Smart Nattco (OTC)	45,232,200.00	38,114,500.00	83,346,700.00
Cooperative (CFI)	26,012,700.00	20,139,500.00	46,152,200.00
Cash Card Mobile ATM (CC Mobile)	6,537,300.00	3,820,500.00	10,357,800.00
<b>Grand Total</b>	<b>4,263,694,500.00</b>	<b>3,326,714,500.00</b>	<b>7,590,409,000.00</b>

## II. Systems Updates

### A. Beneficiary Updates System (BUS)

The Beneficiary Update System records the changes that have occurred in the status or condition of a grantee. It captures the information about household members to serve as basis in monitoring compliance of beneficiaries. These updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

From January to March 2014, the total approved beneficiary updates are at 989,278; the majority of which are changes/new enrolment in school reaching 784,048. The breakdown of the update types can be found below.

**Table 4: Total Number of Updates  
(From January – March 2014)**

Type of Update	No. of Updates Received
Change/new enrolment in school	784,048
Correction of basic information	70,815
Change/new registration in health center	50,957
Change of monitored children for compliance	50,067
Change of grantee of the household	14,228
Change of Address	11,277
Child coming back home or those that were biologically or legally adopted	4,608
Deceased beneficiaries	2,392
New born children	886
<b>Total</b>	<b>989,278</b>

## B. Compliance Verification System (CVS)

The CVS monitors the compliance of households every two months with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of January-February 2014.

**Table 5: January-February 2014 Compliance Rates <sup>5</sup>  
For Sets 1 to 6**

Conditionality	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		January	February	January	February
<b>EDUCATION</b>				<b>96.78%</b>	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	989,245	944,674	949,727	95.49%	96.01%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,623,247	5,435,244	5,469,465	96.66%	97.27%
<b>HEALTH</b>				<b>97.04%</b>	
Check-up/immunization for Pregnant and Children 0-5 years old	1,364,413	1,302,634	1,306,134	95.47%	95.73%
Health (deworming) for Children 6-14 years old in Elementary Level**	955,848	947,181		99.09%	
<b>FAMILY DEVELOPMENT SESSION</b>				<b>94.94%</b>	
Attendance to FDS by Parents	3,557,762	3,377,550	3,378,019	94.93%	94.95%

\* The monitored household members are the same for the months of January-February.

\*\* Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

<sup>5</sup> Figures do not include households from municipalities declared as state of calamity, disaster and complex emergency

For the month of January to February, beneficiaries from a total of 145 municipalities mostly in Regions CARAGA, VIII, VI, IX, and IV-A received full cash grants as they were deemed compliant following the Exceptional Cases/State of Calamity reported due to Incorrect Address of Facility (IVA) typhoons (CARAGA,VIII, VI) and Armed Conflict (IX). The breakdown of the municipalities declared under Exceptional Cases/State of Calamity are as follows:

**Table 6: Municipalities Declared under Exceptional Cases/State of Calamity (January – February 2014)**

REGION	NUMBER OF MUNICIPALITIES	REMARKS
CARAGA	3	Tropical Depression Agaton
VIII	136	Typhoon Yolanda
VI	4	Typhoon Yolanda
IX	1	Armed Conflict
IV-A	1	Incorrect Address of Facility
<b>TOTAL</b>	<b>145</b>	

### C. Grievance Redress System (GRS)

As of 10 April 2014, a total of 33,352<sup>6</sup> complaints were received through GRS via various modes such as calls, grievance forms, texts, social networking sites, snail mails and electronic mails. Of the 33,352 filed grievances, 31,496 (94.44%) has been provided with resolution.

**Table 7: Total Number of Complaints Received (As of 10 April 2014)**

GRIEVANCE CATEGORY	ON-GOING	RESOLVED	TOTAL	% RESOLVED
Payment-related	523	16,955	4,132	97.01%
Not Listed	326	6,700	7,026	95.36%
Contested Compliance Verification Data	552	5,053	5,605	90.15%
Others	104	1,184	1,288	91.93%
Misdemeanor	63	534	597	89.45%
Registration	67	449	516	87.02%
Ineligibility	123	328	451	72.73%
Appeals	73	151	224	67.41%
Complaints against Project Office/ML/PL	14	66	80	82.50%
Complaints regarding Health Services	8	41	49	83.67%
External Pressure	3	29	32	90.63%
Education	0	6	6	100.00%
<b>TOTAL</b>	<b>1,856</b>	<b>31,496</b>	<b>33,352</b>	<b>94.44%</b>

<sup>6</sup> Data Source: GRS Data Entry Application as of April 2014.

For this period, most of the received complaints are on “payment-related issues”. This maybe attributed to the non-compliance and/or non-updating of the beneficiaries and long process of issuance of cash cards.

Meanwhile, 158,540 household beneficiaries have been delisted based on existing policies. On the other hand, 199,560 are deactivated and pending for verification since the beginning of the program, as of 26 March 2014. A list of the total number of delisted by category is provided below. (Please see Tables 9 and 10).

**Table 9: Total Number of Delisted Based on the Existing Policies  
(As of 26 March 2014)**

Category of Delisted HHs	No. of HHs
No more children aged 0-14	102,731
Delisted – Not Eligible <sup>8</sup>	17,562
Inclusion error <sup>7</sup>	12,145
Waived	10,789
Moved to non-Program area	10,533
Fraudulent acts	4,780
<b>Total</b>	<b>158,540</b>

<sup>7</sup> Complaint about active registered beneficiaries who are protested against being qualified from the program due to several factors such as regular income, educational status and no 0-14 years old children.

<sup>8</sup> GRS delisted household beneficiaries based on being gainfully employed and having regular income

**Table 10: Total Number of Deactivated: Pending for Verification  
(As of 26 March 2014)**

Category of Deactivated HHs	No. of HHs
<b>Pending for Verification</b>	<b>177,559</b>
No more eligible children for monitoring	146,079
Delisted due to Non-Registration <sup>9</sup>	16,277
For Final Resolution Prior to Delisting by the Field Office	15,203
<b>Verified/Certified by the Field Office</b>	<b>22,001</b>
Waived Prior to Registration	11,232
Did not attend Community Assembly certified by RPMO <sup>10</sup>	10,769
<b>Total</b>	<b>199,560</b>

<sup>9</sup> Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

<sup>10</sup> Delisted households under Sets 1-3 which actually did not attend Community Assembly

### III. Program Staff

A total of 12,173 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 31 March 2014, a total of 10,167 staff have been hired or 83.52% of the total approved positions.

The low hiring rate of staff for this month is due to the ongoing hiring of City/Municipal Link for Set 7 at the regional level (please see Table 12).

**Table 12: Number of Approved and Actual Number of Program Staff  
(As of 31 March 2014)**

Level	Number of Approved Positions	Number of Hired Staff	%
National	348	307	88.22%
Region	11,825	9,860	83.38%
<b>Total</b>	<b>12,173</b>	<b>10,167</b>	<b>83.52%</b>

### IV. Other Accomplishments/Updates

#### A. Convergence and Commitments with Partners

- **Provision of Cash Grant through the United Nations Children’s Fund (UNICEF)**

This is to provide quick relief to affected children and to their families, the cash grant is part of UNICEF's long-term strategy to help the government's social protection program. A total of 10,000 families affected by typhoon Yolanda from the most vulnerable sectors will receive a cash grant amounting to Php 4,300 every month for a period of six months.

- **Provision of Cash Grant through the United Nations World Food Programme**

Partnership with United Nations World Food Programme to provide additional grants on top of CCT transfers in worst Yolanda-affected barangays. Approximately 100,000 Pantawid household beneficiaries were targeted based on food sececurity analysis (most food insecure after typhoon). A total of Php 2,600 per household were given in two tranches.

## **B. Major Activities Conducted by Pantawid Pamilya**

- **Convergence Film Competition** was launched in 2013 to promote the harmonious impact of DSWD's three flagship programs namely Pantawid Pamilyang Pilipino Program, Sustainable Livelihood, and Kapit-bisig Laban sa Kahirapan Comprehensive and Integrated Delivery of Social Services (KALAHI-CIDSS) to the beneficiaries. During the competition's awarding, the Film Festival for 2014 was launched. Five teams will compete this year in creating documentary films that will inspire Filipinos to be involved in programs of the Department.
- Conduct of **Workshops/Trainings** which aimed to provide the participants with the knowledge and skills that will help them effectively and efficiently implement the program. The workshops/trainings conducted for the 1<sup>st</sup> Quarter of the year are the following:
  - Training on the Use of the ERPAT Manual for MAT Leaders
  - Child Sexual Abuse Prevention (CSAP) Training for Pantawid Pamilya Implementers
  - Case Management Training
  - CVS/SSA Management Training
  - Roll-Out Training on the Use of Enhanced FDS Manual
  - Program Orientation for Newly-Hired Staff
  - 8<sup>th</sup> Regional Directors Consultation Workshop
  - Nationwide Launching and Orientation of the Improved Retro Process
  - Year-End Program Review and Evaluation Workshop
  - GAD Participatory Audit Training
  - Workshop on Developing a M&E Monitoring System for Pantawid Capability Building
  - National Independent Advisory and Monitoring Committee Meeting
  - National Advisory Committee Meeting
  - National Advisory Committee Technical Working Group Meeting
  - MCCT-IP Workshop

## **C. Updates on the Conduct of Massive Validation and Updating for the Typhoon Yolanda Affected Pantawid Pamilya Beneficiaries in Region VIII**

- The massive validation and updating activity was simultaneously conducted in all provinces of Field Office VIII which was started last 8 December 2013
- Out of the 255,214 active households; 243,149 (95.27%) were already validated
- Payouts were scheduled and conducted in areas (municipalities) where validation and updating were already completed
- A total of Php 550,534,500.00 cash grants were released for Typhoon Yolanda victims from November to February 2014.

#### **D. Updates on the Modified Conditional Cash Transfer (MCCT)**

As of 26 March 2014, 2,059 out of 131,963 target for 2014 are being served by the Modified Conditional Cash Transfer. The low accomplishment rate for MCCT is due to the transitioning of eligible MCCT from the Families in Need of Special Protection and Extended Age Coverage to Regular CCT.

In addition, the creation of MCCT for Indigenous Peoples shall cater indigenous communities in geographically isolated and disadvantaged areas (GIDA) within or outside their ancestral domains and homeless IPs in urban areas. The pilot is expected to happen in 2014 with a target of 116,000 IP households.

As of March, the implementation guidelines for the MCCT-IP is being drafted based from the results of five clustered consultation workshops nationwide. The draft guidelines will be subjected to enhancement by the major key partners particularly DOH, DepEd and NCIP.

Prior to the implementation, the national validation of the program design shall be conducted in May where the tribal leaders who participated in the series of workshops and consultations shall be invited to participate.