

Memorandum Circular No. 17
Series of 2018

SUBJECT: REVISED GUIDELINES GOVERNING THE REGISTRATION, LICENSING OF SOCIAL WELFARE AND DEVELOPMENT (SWD) AGENCIES AND ACCREDITATION OF SWD PROGRAMS AND SERVICES

I. RATIONALE:

The Department of Social Welfare and Development (DSWD) is mandated to set standards and provide consultative services to organizations engaged in social welfare and development activities. In line with this mandate, the DSWD through the Standards Bureau conducts registration and licensing of agencies and organizations engaged or planning to engage in social welfare and development (SWD) as well as accreditation of SWD programs and services of licensed social work agencies (SWAs) and of service providers engaged in marriage counseling, court cases, and early childhood care and development (ECCD), among others.

To guide the Standards Bureau in performing its regulatory functions, DSWD has been issuing guidelines on the regulation of social welfare and development agencies (SWDAs) through administrative orders, the latest of which is the Administrative Order (AO) No. 16 series of 2012 entitled Revised AO No. 17 series of 2008 (Rules and Regulations on the Registration and Licensing of Social Welfare and Development Agencies and Accreditation of Social Welfare and Development Programs and Services). In the last six (6) years of using this guideline, the Bureau has subjected it to several reviews and assessment resulting to suggestions and recommendations. Hence, the issuance of this revised guideline.

II. LEGAL BASES

The DSWD draws its mandates to register, license, and accredit SWDAs from the following legal bases:

- Section 4 of Republic Act (RA) No. 10847 of 2016 (An Act Lowering the Age Requirement for Applicants taking the Board Examination for Social Workers, Providing for Continuing Social Work Education, and Upgrading the Sundry Provisions relative to the Practice of Social Work)
- Section 26 of Rule V of Professional Regulatory Board for Social Workers Resolution No. 03 series of 2017 (Implementing Rules and Regulations of RA No. 4373, otherwise known as an Act to Regulate the Practice of Social Work and the Operation of Social Work Agencies in the Philippines and for other Purposes, as amended by RA Nos. 5175 and 10847)

Page 1 of 12

- Article IV of Sections 24 and 25 of RA 4373 of 1965 (An Act to Regulate the Practice of Social Work and the Operation of Social Work Agencies in the Philippines and for other Purposes)
- 4. Section 3 of RA No. 5416 of 1968 (Social Welfare Act of 1968)
- 5. Articles 118 and 120 of Presidential Decree 603 (The Child and Youth Welfare Code as amended)
- 6. Section 3 of Chapter 1 and Sections 24, 25 and 26 of Chapter 10 Title XVI of Executive Order 292 (Administrative Code of 1987)
- 7. Sections 2 and 3 of Executive Order 221 Series of 2003 (Amending Executive Order No. 15 series of 1998, entitled Redirecting the Functions and Operations of the Department of Social Welfare and Development)

III. DEFINITION OF TERMS

For purposes of this guideline, the following terms are defined:

- Social Welfare and Development Agency (SWDA) refers to a non-stock, non-profit corporation, organization or association, implementing or intending to implement either directly or indirectly social welfare and development programs and services in the Philippines, and assessed as having the capacity to operate administratively, technically and financially. Its clients may include but not limited to the poor, disadvantaged, and vulnerable individuals, groups, families and communities.
- 2. Registration refers to the process of assessing the applicant organization to determine whether its intended purpose is within the purview of SWD, where the determination of the same shall result to the inclusion of the agency in the Department's registry of SWDAs. A Certificate of Registration shall be issued after having complied with all the prescribed requirements.
- Licensing refers to the process of assessing the qualifications and authorizing a registered SWDA to operate as a SWA or as an Auxiliary SWDA. A License to Operate shall be issued after having complied with the set criteria and all prescribed requirements.
- 4. Accreditation refers to the process of assessing a licensed SWA if their SWD programs and services are compliant to the Department's set standards. After compliance of the same, a Certificate of Accreditation shall be issued as proof of official recognition of the quality delivery of SWD programs and services.

IV. COVERAGE

This guideline covers all public and private agencies and organizations engaged or planning to engage in providing direct or indirect SWD programs and services.

V. OBJECTIVES:

- 1. This guideline seeks to:
 - 1.1. Guide the applicant organizations on registration, licensing and accreditation processes; and
 - 1.2. Serve as guide of DSWD official and staff on registration, licensing and accreditation of SWDAs.
- 2. This guideline likewise emphasizes the objectives of Registration, Licensing and Accreditation, namely:
 - 2.1. To regulate and enforce SWD standards to public and private organizations in the country that are engaged or planning to engage in SWD programs and services endeavors through registration, licensing, and accreditation;
 - To improve the registration, licensing and accreditation processes and the conduct of monitoring and technical assistance to SWDAs for the delivery of quality SWD programs and services;
 - 2.3. To protect the clients against abuses, exploitations and inefficiency from organizations engaging in SWD activities;
 - 2.4. To recognize the vital contributions of private and public SWDAs in the promotion of the welfare of the poor, disadvantaged, and vulnerable individuals, families and communities; and
 - To promote transparency and accountability of SWDAs to their respective donors, clients and general public.

VI. CLASSIFICATION OF SWDAS

- Public SWDAs those managed by the national government agencies (NGAs) or local government units (LGUs) which are exempted from registration and licensing but its SWD programs and services are required to be accredited by the DSWD. These include:
 - 1.1. Residential facility managed by DSWD and LGUs such as but not limited to Reception and Study Center for Children (RSCC), Regional Rehabilitation Center for Youth (RRCY), Haven for Women, Elsie Gaches Village (EGV), Sanctuary Center, and Home for the Elderly etc.
 - 1.2. Non-residential facility managed by DSWD, NGAs and LGUs such as but not limited to Senior Citizens Center (SCC), Vocational Rehabilitation Center, and ECCD Center etc.
- Private SWDAs those non-stock, non-profit organizations duly established and/or recognized under the Philippine laws performing SWD activities. A private SWDA may either be:
 - 2.1. Social Work Agency (SWA) a private SWDA that directly engages in SWD programs and services whether Center based and/or Community based using social work interventions, whether case work, group work,

or community organizing. It employs the services of a full time or part time social worker.

- a. **Center-based** refers to the SWD programs and services rendered in a physical structure or facility. It is classified into:
 - a.1. Residential refers to provision of twenty-four (24) hour group care services under the guidance of trained staff within a structured therapeutic environment geared towards rehabilitation.
 - a.2. Non-Residential refers to provision of programs and services of trained staff in a physical structure for group of clients for a number of hours in a day or several days but not beyond two (2) weeks.
- b. Community-based refers to the programs and services rendered in the community while they remain in their homes and/or with their families.
- 2.2. Auxiliary SWDA a private SWDA which provides SWD programs and services to clients indirectly through provision of funds and/or in kind and/or capacitating staff of other SWAs through training, research, and advocacy.

VII. GENERAL POLICIES AND PROCEDURES ON REGISTRATION, LICENSING AND ACCREDITATION

1. REGISTRATION OF SWDA

1.1. Coverage and Applicability

Any private SWDA that intends to engage in SWD activities shall apply for registration with the concerned DSWD Office within six (6) months from registration with the Security and Exchange Commission (SEC) that gives juridical personality to an agency to operate in the Philippines.

While those already engaged in the implementation of SWD programs and services must simultaneously apply for registration and license to operate.

1.2. Requirements

To be registered, an applicant must show that it is legally qualified to become a SWDA. An applicant for registration as a SWDA shall submit the documentary requirements specified in Annex A of this guideline.

1.3. Process

 a. All applicant organizations for registration intending to operate within one (1) region shall file their application at the concerned Field Office (FO) while those applicant organizations operating in more than one (1) region shall apply at the Standards Bureau.

- b. Only application for registration with complete prescribed requirements shall officially be received by the DSWD.
- c. The concerned DSWD office shall review and assess the documentary requirements submitted.
- d. Upon finding that an applicant is compliant to the prescribed requirements, the DSWD shall issue a Certificate of Registration.
- e. The qualified SWDA shall then be included in the DSWD List of Registered SWDAs.

1.4. Issuance of Certificate of Registration

After having complied with all the prescribed requirements for registration and established that the applicant is within the purview of SWD, a Certificate of Registration shall be issued. However, the Certificate does not provide yet a legal authority to operate as SWDA. For those which would like to operate as soon as possible, they have to work and comply with the licensing prior its operation to prevent being delisted from the registry of SWDAs and/or be imposed with sanctions. Otherwise, they have one (1) year to work on their license.

1.5. Timeline for Processing

The processing time of each application assessed with complete documents is seven (7) working days.

1.6. Fees and Charges

All applicant organization shall pay the corresponding processing fee set by the DSWD as per DSWD Memorandum Circular No. 12 series of 2015 (Guidelines on Fees and Charges).

2. LICENSING OF SWDA

2.1. Coverage and Applicability

All registered private SWDAs, which are not yet in operation upon registration, shall apply for a license to operate within one (1) year after issuance of Registration Certificate.

While those already engaged in the implementation of SWD programs and services must simultaneously apply for registration and license to operate.

2.2. Requirements

The checklist of requirements for licensing of private Auxiliary SWDA and SWA are specified in Annex B of this guideline.

2.3. Criteria

In assessing the applicant SWDA for licensing, the following criteria shall be determined:

Page 5 of 12

- a. Applicant must be engaged mainly or generally in SWD activities.
- b. In case of a new applicant organization applying to operate a residential facility, the applicant must establish the need for a residential facility serving a particular sector and the absence of related facility to cater them e.g. situationer¹.
- c. Applicant has employed a sufficient number of duly qualified staff and/or registered social worker/s to supervise and take charge of its SWD activities and/or social work interventions in accordance with the set standards.
- d. Applicant must show in a duly certified financial statement that at least seventy percent (70%) of its funds are allocated or disbursed for direct social work services while thirty percent (30%) of the funds are allocated or disbursed for administrative services.
- e. The SWDA must have a financial capacity to operate for at least two (2) years
- f. Applicant keeps a record of all SWD activities it implements.

2.4. Process

- a. All registered SWDAs that will operate within one (1) region shall file their application at the concerned FO while those that will operate in more than one (1) region shall file their application at the Standards Bureau.
- b. Only application for licensing with complete prescribed requirements shall officially be received by the DSWD.
- c. The concerned DSWD office shall review and assess the documentary requirements submitted by a registered SWDA.
 - c.1. At least one (1) day validation visit shall be conducted to further assess the compliance of the SWDA to the licensing requirements and criteria. The validation visit shall be based on the agreed schedule between the DSWD and applicant SWDA.
 - c.2. Upon finding that the applicant has administrative, technical and financial capacity to operate and implement SWD programs and services, the DSWD shall issue the Certificate of License to Operate.
- d. The qualified licensed SWDA shall then be included in the DSWD List of Registered and Licensed SWDAs.

2.5. Issuance of Certificate of License

After having complied with all the prescribed requirements for licensing, a License to Operate shall be issued. Based on assessment, the license shall indicate whether it is a SWA or Auxiliary SWDA.

DSWD Memorandum Circular No. 22 series of 2004 (Policy Paper on De-Institutionalization of Children

SWD programs and services being implemented by SWAs shall be required to be accredited within the three (3) years validity period of the issued license to operate.

2.6. Validity of Certificate of License

The Certificate of License is valid for three (3) years, unless earlier suspended or revoked.

Grounds for suspension and revocation are in a separate Memorandum Circular issued by the Department.

2.7. Timeline for Processing

The processing time of each application assessed with complete documents is twenty (20) working days.

2.8. Reportorial Requirements

All licensed SWDAs shall submit an annual accomplishment report within 1st quarter of the succeeding year using the DSWD template.

Failure to submit said report for two (2) consecutive years shall result to imposing sanctions found in a separate issued DSWD Memorandum Circular.

2.9. Fees and Charges

All applicant private SWDAs shall pay the corresponding processing fee set by the DSWD as per DSWD Memorandum Circular No. 12 series of 2015 (Guidelines on Fees and Charges).

2.10. Amendment and Replacement of the Issued Certificate

DSWD Certificate of License may subject for amendment and or replacement due to any of the following circumstances:

- a. Change of Name and/or Office Address
- b. Expansion of Program Implementation and/or Area/s of Coverage
- c. Transfer of Areas of Operation/s.
- d. Loss of Certificates

2.11. Renewal of License to Operate

The SWDA shall file its application for renewal of its license with complete requirements at least ninety (90) working days before it expires.

3. ACCREDITATION OF SWD PROGRAMS AND SERVICES

3.1. Coverage and Applicability

SWD programs and services of Public and Private SWAs are required to be accredited. For private SWAs, accreditation shall be filed within the three (3) years validity period of the issued license.

For public SWAs with newly established facilities, accreditation shall be filed within three (3) years upon operations of such facility. Likewise, public SWAs with existing and operational facilities shall be filed within one (1) year upon effectivity of this guideline.

The SWD programs and services to be assessed for accreditation shall include but are not limited to (i) Center based and (ii) Community based programs and services.

3.2. Requirements

The accreditation requirements as required in the checklist of documents are specified in Annex C of this guideline. Guidelines for accreditation of center based and community based SWD programs and services will be issued in a separate Memorandum Circular.

3.3. Levels of Accreditation

There are three (3) levels of accreditation that describe the quality of delivery of SWD programs or services to wit:

- a. Level 1 Compliant to mandatory indicators which should be complied to meet the accreditation standards". This corresponds to compliance to level one (1) with accreditation certificate valid for three (3) years.
- b. Level 2 Compliant to mandatory and higher set of indicators required for its work areas this corresponds to compliance to level two (2) with accreditation certificate valid for five (5) years.
- c. Level 3 Compliant to highest set of indicators while meeting/sustaining Level 1 and 2 indicators. This corresponds to compliance to level three (3) with an accreditation certificate valid for seven (7) years.

3.4. Process

a. Pre-assessment for Accreditation

For first-time application of accreditation, pre-assessment shall be administered by the concerned FO prior the actual accreditation assessment of the SWD programs and services of the applicant SWDA by Standards Bureau.

While for the renewal of accreditation, the FO's pre-assessment shall no longer be required. Instead, the applicant SWA must conduct self-assessment using the pre-assessment tool, which shall form part of the requirements for renewal.

The existing accreditation tools shall be used as the preassessment tools in determining the readiness of the SWDA to meet the set standards on SWD programs and services being delivered to its clients.

- All public and private SWAs shall file their application for accreditation of its SWD programs and services at the Standards Bureau.
- c. Only application for accreditation with complete prescribed requirements shall be officially received by the DSWD.
- d. The concerned Standards Bureau shall review and assess the documentary requirements submitted by applicant SWA
 - d.1. Accreditation assessment visit shall be conducted to applicants found with submitted complete requirements. The assessment visit shall base on agreed schedule between the DSWD and applicant SWDA.
 - d.2. Upon finding that the applicant meets the set standards, the DSWD shall issue the Certificate of Accreditation.
- e. The qualified SWA shall be included in the list of SWDAs with accredited SWD programs and services.

3.5. Issuance of Certificate of Accreditation

After having complied with the prescribed requirements and standards for accreditation of SWD programs and services, a Certificate of Accreditation shall be issued.

3.6. Validity of Certificate of Accreditation

The Certificate of Accreditation is valid for three (3) to seven (7) years depending on the compliance to the level of accreditation, unless earlier suspended or revoked.

3.7. Timeline for Processing

The processing time of each application assessed with complete documents is twenty (20) working days.

3.8. Fees and Charges

All applicant private SWDAs shall pay the corresponding processing fees set by the DSWD as per DSWD Memorandum Circular No. 12 series of 2015 (Guidelines on Fees and Charges.

3.9. Renewal of Accreditation

The SWA shall file its application for renewal of its accreditation with complete requirements at least ninety (90) working days before it expires

VIII. Benefits and Incentives of Licensed and/or Accredited SWDAs

 Licensed SWDA – a licensed SWDA shall be entitled with the following benefits and incentives:

Page 9 of 12

- 1.1. Eligible to become member of Area Based Standards Network (ABSNET)
- 1.2. Participation in DSWD's capability building and skills enhancement.
- 1.3. Endorsement for duty free entry of foreign donations subject to compliance with requirements for the availment of foreign donations.
- 1.4. Other benefits, incentives and recognitions may be provided as deemed appropriate by the Department.
- Public SWDA and Private SWA with Accredited SWD Programs and Services – In addition to the benefits and incentives of a licensed SWDA, an accredited public SWDA and private SWA shall be entitled to the following:
 - 2.1. Financial subsidy or resource augmentation for program implementation subject to availability of funds and compliance with the other DSWD guidelines and requirement.
 - 2.2. Recommendation for at least 50% discount on service utilities subject to compliance with the DSWD and utility service providers (for residential and non-residential private SWAs catering to senior citizens).
 - 2.3. Letter/Plaque of recognition
 - 2.4. Additional benefits for accredited Level 2 or 3
 - a. Nomination for travel local and abroad to participate in relevant training/conferences as part of the Philippine delegation, if any.
 - Grant of cash incentive depending on availability of funds. The cash incentives shall be used to augment the SWDA's program expenses and funds shall be charged against the DSWD SB's budget.
 - b.1. The amount of cash incentives shall not be lower than thirty thousand pesos (Php 30,000.00) for Level 2.
 - b.2. Minimum of fifty thousand pesos (Php 50,000.00) for Level 3
 - c. Recommended for trainings and research e.g. Lakbay Aral (for Level 3).

IX. HANDLING OF COMPLAINTS

Complaints filed by any person/persons on alleged violation/s by any registered and licensed SWDA shall be submitted to concerned DSWD FO for due process based on existing guidelines.

X. PENALTIES FOR SWDA THAT OPERATES WITHOUT DSWD LICENSE

Based on reports received by DSWD on SWDAs that operate without license, necessary technical assistance shall be provided.

Organizations without license for the last twelve (12) months are required to apply for registration and license. If after three (3) months of sending notification and/or provision of technical assistance by the concerned DSWD Office, yet the unlicensed organizations continue to operate and failed or

refused to apply for registration and license, such cases shall be referred to the DSWD Legal Service for appropriate action.

SWDAs with expired Certificate of License for the last (6) months shall be notified by the concerned DSWD Office to apply for renewal of license. Three (3) months grace period shall be given to SWDA to comply with the prescribed requirements and criteria for licensing. If the SWDA still fails or refuses to apply and/or comply with the licensing requirements despite the said grace period, the concerned DSWD Office shall refer this matter to Legal Service for appropriate action.

XI. OTHER ACTIVITIES ON REGULATORY SERVICES

1. Monitoring

The conduct of announced and spot monitoring activities to SWDAs with valid Certificate of Registration, License to Operate and Certificate of Accreditation, to ensure compliance of set standards and requirements along the implementation of SWD programs and services. An existing related guidelines along monitoring shall serve as reference for implementation.

2. Provision of Technical Assistance

SB or FO shall provide appropriate technical assistance to SWDAs and other organizations planning to or are currently engaged in SWD activities, as applicable, to enable them to comply and/or sustain their registration, license and/or accreditation pursuant to set standards.

3. Operation Manual on Registration, Licensing and Accreditation

This guideline shall be accompanied with an Operation Manual to be used by the concerned DSWD officials and staff. The Operation Manual describes in detail the processes and systems as well as appropriate forms on registration, licensing and accreditation of SWDAs.

As delegated by the Secretary, the Cluster Head of the Policy and Plans Group (PPG) shall have the authority to instruct SB to revise the Operation Manual including its forms, if found necessary, as well as issuance of clarificatory memorandum to address emerging issues in the implementation of specific provision/s of this guideline.

XII. PROTECTION OF THE DSWD OFFICER AND STAFF

In the regular performance of this function, the DSWD official and staff shall be free from any administrative, civil or criminal liability.

The DSWD shall provide legal assistance and protection to all duly authorized official and staff who will encounter a legal charge in implementing and enforcing this guideline who have acted in accordance with their duties and functions.

XIII. TRANSITORY POLICY

Valid certificate of registration and license to operate issued to SWDAs per DSWD AO 16 s. 2012 shall be valid until the expiration date as indicated in the DSWD issued certificate and shall continue to be recorded in the registry of SWDAs. However, SWDAs shall apply for renewal of its certificate at least ninety (90) working days before it expires.

For unregistered/unlicensed organizations that intends to operate and/or engaged in SWD activities shall apply for DSWD registration within one (1) year upon effectivity of this guideline. Provided further, that the organization has a valid juridical personality.

The Department shall observe a six-month advocacy period prior the full implementation of this guideline and its corresponding Operation Manual.

XIV. COMPLIANCE TO RA No. 11032

In the revision of this guideline, pertinent provisions of RA 11032 (Ease of Doing Business and Efficient Government Service Delivery Act of 2018) were considered resulting to less documentary requirements and reduced processing period in the registration, licensing and accreditation of SWDAs.

XV. REPEALING CLAUSE

This Guideline shall revoke the DSWD Administrative Order No. 16 series of 2012 and all other DSWD guidelines or issuances inconsistent herewith.

XVI. EFFECTIVITY

This Guideline shall take effect fifteen (15) days after its publication in the official DSWD website.

Issued this 29th day of August 2018.

VIRGINIA N. OROGO Acting Secretary DSWD

Annexes

- 1. Annex A. Documentary Requirements for Registration of SWDAs
- 2. Annex B. Documentary Requirements for Licensing of Auxiliary SWDA and Social Work Agency
- 3. Annex C. Documentary Requirements for Accreditation of SWD Programs and Services of both Public and Private SWDAs
- 4. Annex D. List of Application Forms and Supporting Document Templates for the Applicant Organizations

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Page 12 of 12



Annex A. Documentary Requirements for Registration of SWDAs

- 1. Duly Accomplished and Notarized Application Form
- 2. Updated Copy of Certificate of Registration and latest Articles of Incorporation and by-laws indicating that the organization's primary purpose is within the purview of social welfare and development issued by SEC that gives a juridical personality to a non-stock non –profit organization to operate in the Philippines
- 3. Copy of any of the following:
 - 3.1. Handbook or Manual Operations of its programs policies and procedures to attain its purposes
 - 3.2. Brochure
 - 3.3. Duly signed Work and Financial Plan for at least two (2) Years by the Head of Agency



Annex B. Documentary Requirements for Licensing of Auxiliary SWDA and Social Work Agency

I. FOR APPLICANTS INTENDING TO OPERATE

	Requirements	Type of Applicant Private SWDA		
	·	Auxiliary SWDA	Social Welfare Agency	
A.	Basic Documents			
1.	Duly Accomplished and Notarized Application Form	√	√	
2.	a) A certification of plan to hire the required Registered Social Worker (RSW) or staff complement; or b) Profile of Employees and volunteers, whichever is applicable	√	√	
3.	Manual of Operation containing the SWDAs program and administrative policies, procedures and strategies to attain its purpose/s among others	√	√	
4.	Profile of Board of Trustees	√	V	
B.	Documents Establishing Corporate Existence and Regulatory Compliance			
5.	Certified true copy of General Information Sheet issued by SEC	√	√	
C.	Documents Establishing Track Record and Good Standing			
6.	Notarized certification from the Board of Trustees and/or the funding agency to financially support the organization's capacity to operate for at least two (2) years	√	√	
7.	Work and Financial Plan for the two (2) succeeding years	√	V	

II. FOR APPLICANT ALREADY IMPLEMENTING PRIOR ITS APPLICATION

	Requirements	Type of Applicant Private SWDA	
			Social Welfare Agency
MANI	DATORY REQUIREMENTS		
A. Ba	sic Documents		
1.	Duly Accomplished and Notarized Application Form	√	√
2.	Manual of Operation containing the SWDAs program and administrative policies, procedures and strategies to attain its purpose/s among others.	√	V
3.	Profile of Board of Trustees	√	√
4.	Profile of Employees and Volunteers		√
	 a. For Social Work Agency, to consider the following staff requirement: a.1. At least one (1) RSW to supervise and take charge of its social work functions for residential care agencies and community based agencies that caters to beneficiaries that requires social case management. a.2. For Center Based (Residential Based), to observe the caseload requirement of client ratio of the social worker and house parent 		
	a.3. For Center Based (Non-Residential Based), to observe at least one full time social worker for drop in center, processing center and vocational rehabilitation		



v.2 August 1, 2019

ment of Social Welfare and Development	v.2 August 1, 2019	
Requirements		ant Private SWDA
	Auxiliary	Social Welfare
the life of the second second the life of	SWDA	Agency
center while for senior citizens center and the like, a part-time social worker is considered.		
a.4. For Community Based, implementing community		
development or community organizing, any of the following shall be hired in full/part time basis per region:		
a.4.1.Graduate of Bachelor Degree in Social Work or Community Development; or		Ņ
a.4.2.Other professionals who have at least three (3) year work experiences in the field of		
social welfare and development		
 For Auxiliary SWDA, at least one (1) full time staff who will manage its operations 	√	
3. Documents Establishing Corporate Existence and Regulatory (Compliance	
5. Certified true copy of General Information Sheet issued by SEC	√	V
6. Certification of no derogatory information issued by SEC (for those operating more than six (6) months upon filing of the application)	√	√
7. ABSNET Membership	V	√
Certification from the Regional ABSNET (RAB) President or Chairperson of the Cluster ABSNET (CAB) or the authorized ABSNET Officer attesting the active ABSNET membership of the applicant SWDA.	v	•
(Not applicable for first time applicants)		
 Declaration of Commitment from the applicant SWDA of no support to tobacco in compliance with provisions of Executive Order No. 26 of 2017 (Providing for the Establishment of Smoke-Free Environments in Public and Enclosed Places) and RA No. 9211 (Tobacco Regulation Act of 2003) 	√	√
C. Documents Establishing Track Record and Good Standing		
 Duly signed Work and Financial Plan for the two (2) succeeding years 	√	√
10. Notarized certification from the Board of Trustees and/or the funding agency to financially support the organization's to operate for at least two (2) years	√	√
11. Annual Accomplishment Report of the previous year	√	V
12. Audited Financial Report of the previous year. Audited Financial Report submitted to SEC and/or Bureau of Internal Revenue (BIR) shall be accepted. However, financial report based on the DSWD template shall also be submitted. For those SWDAs with a total revenue of less than Php 500,000, an unaudited financial statement prepared by the Financial Officer and concurred by the Head of Agency may suffice		√
 Profile of clients/community being served for the preceding and current year 	√	V
ADDITIONAL REQUIREMENTS (both for intending and already opera	ıting)	
A. Basic Documents		
For those operating in more than one region		
		V



v.2 August 1, 2019

	nent of Social Welfare and Development Requirements		v.2 August 1, 2019 Type of Applicant Private SWDA	
		Auxiliary SWDA	Social Welfare Agency	
	 a. List of main and satellite/branch offices with contact details, if any 			
	b. Certified true copy of the notarized written agreement of partnership or cooperation between the agency and its partner agency e.g Memorandum of Agreement (MOA), Contract of Partnership, among others	V		
2.	For Applicant SWA's implementing Child Placement Services Certification from DSWD or photocopy of the certificate of training attended by the hired RSW related to child placement service.		√	
B.	Documents Establishing Corporate Existence and Regulatory (Compliance		
	For those operating in more than one region Validation report from concerned DSWD Field Office or Certification from Regional ABSNET/Cluster or LGUs attesting to the existence and status of operation of the organization in the area/s of jurisdiction.	V	√	
	There is no need to get a validation report/certification of existence for the region where the main office of the applicant is located.		,	
4.	For Center Based (Residential Based and Non-Residential Based) Copy of the valid safety certificates namely: a. Occupancy permit (only for new buildings) or Annual Building Inspection/Structural Safety Certificate (for old buildings) b. Fire Safety Inspection Certificate		√	
5.	c. Water Potability Certificate or Sanitary Permit For applicant serving within the Ancestral Domains of Indigenous People (IP) - Photocopy of NGO Accreditation from the NCIP	√	√	
C.	Documents Establishing Track Record and Good Standing			
6.	For applicant with past and current partnership with the DSWD that involved transfer of funds Certification from DSWD Office and/or other concerned government agencies that the applicant is free from any financial liability/obligation	√	√	

Notes: For purposes of compliance with RA 11032, The Ease of Doing Business Act, those documentary requirements earlier submitted during the registration process that are also required for licensing and no changes was made as attested by the applicant organization, shall be deemed acceptable during the licensing application process. Similarly, during the renewal process of licensing, on top of the basic documents and those documents that are valid only for one year, and those needed to be updated shall be required. Details of these shall be stated in the manual of operation.



Annex C. Documentary Requirements for Accreditation of SWD Programs and Services of both Public SWDAs and Private SWAs

Requirements	Type of A	Type of Application	
	New	Renewal	
I. MANDATORY REQUIREMENTS			
A. Basic Documents			
Duly Accomplished and Notarized Application Form	✓	✓	
Pre-accreditation assessment conducted by concerned FO	✓		
3. Duly Accomplished Pre-accreditation assessment tool signed by the SWA's Head of Agency or Authorized Representative		√	
B. Documents Establishing Corporate Existence and Regulatory Co	ompliance	8	
4. Certification of no derogatory information issued by SEC (except those in operation for less than six months upon filing of the application) (not applicable for public SWDAs)	✓	√	
5. ABSNET Membership	√	√	
Certification from the Regional ABSNET (RAB) President or Chairperson of the Cluster ABSNET (CAB) or the authorized ABSNET Officer attesting the active ABSNET membership of the applicant SWA.			
C. Documents Establishing Track Record and Good Standing			
6. Work and Financial Plan for the two (2) succeeding years	✓	✓	
7. Notarized Updated Certification from the Board of Trustees and/or the funding agency to financially support the organization's to operate for at least two (2) years (not applicable for public SWDAs)	√		
8. Annual Accomplishment Report of the previous year	✓	✓	
Audited Financial Report of the previous year	✓	✓	
10. Profile of clients/community being served for the preceding and current year	✓	√	
D. Documents Establishing Corporate Existence and Regulatory C	ompliand	e	
11. Certification from the SWA's Head of Agency on their observance and compliance to the provisions of Executive Order No. 26 of 2017 (Providing for the Establishment of Smoke-Free Environments in Public and Enclosed Places) and RA No. 9211 (Tobacco Regulation Act of 2003)	✓	✓	
II. ADDITIONAL REQUIREMENTS			
A. Basic Documents		No.	
Manual of Operation (MOP)	Only if	there is ar	
2. Profile of Board of Trustees or its equivalent	update or amendment on documents recently		
 Profile of Employees and Volunteers Staff requirement shall be based on Staff Client ratio per standards on accreditation of specific programs and services 			



v.2 August 1, 2019

	Requirements	Type of A	Type of Application	
		New	Renewal	
4.	For those operating in more than one region			
	List of main and satellite/branch offices, if any			
5.	For applicant SWA's implementing Child Placement Services	\checkmark	✓	
	Certification from DSWD or photocopy of the certificate of training attended by the hired RSW related to child placement service.			
B.	Documents Establishing Corporate Existence and Regulatory Co	ompliance)	
	Certified true copy of General Information Sheet issued by SEC or any regulatory agencies	Only if there amendment	is an update or on documents nitted DSWD SB	
	(not applicable for public SWDAs)		T	
7.	For Center Based (Residential Based and Non-Residential Based)	√	✓	
	Copy of the valid safety certificates namely:			
	a. Occupancy permit (only for new buildings) or Annual Building Inspection/Structural Safety Certificate (for old buildings)		6	
	b. Fire Safety Inspection Certificate			
	c. Water Potability Certificate or Sanitary Permit	5 ×		
8.	For applicant serving within the Ancestral Domains of Indigenous People (IP) - Photocopy of NGO Accreditation from the National Council on IP (NCIP)	✓	✓	
C.	Documents Establishing Track Record and Good Standing			
	For applicant with past and current partnership with the DSWD that involved transfer of funds	√	1	
	 Certification from DSWD Office and/or other concerned government agencies that the applicant is free from any financial liability/obligation 			

Notes: For purposes of compliance with RA 11032, The Ease of Doing Business Act, those documentary requirements earlier submitted during the registration and licensing processes that are also required for accreditation and no changes was made as attested by the applicant organization, shall be deemed acceptable during the accreditation application process. Similarly, during the renewal process of accreditation, on top of the basic documents and those documents that are valid only for one year, and those needed to be updated shall be required. Details of these shall be stated in the manual of operation.



Annex D. List of Application Forms and Supporting Document Templates for the applicant organizations.

The following are the list of templates to be used by the SWDAs relative to its registration, licensing and accreditation (RLA) to DSWD, which shall be part of the RLA Manual:

- 1. Application Form for Registration of Private SWDAs
- 2. Application Form for Licensing of Private Auxiliary SWDA and SWA
- 3. Application Form for Accreditation of SWD Programs and Services
- 4. Profile of Board of Trustees and Employees
- 5. Work and Financial Plan
- 6. Manual of Operation
- 7. Accomplishment Report
- 8. List of Main & Satellite Office