



**Department of Social Welfare  
and Development**



**Pantawid Pamilyang Pilipino Program**

**Program Implementation Status Report**

**1<sup>st</sup> Quarter of 2013**

### **Executive Summary**

As of 31 March 2013 the *Pantawid Pamilya* is being implemented in 143 cities and 1,484 municipalities in 79 provinces where a total of 3,967,517 households are enrolled as of date exceeding the target of 3,809,769 for 2013. Of the total households, 1,636,879 come from Luzon, while 1,519,518 and 811,120 are from Mindanao and Visayas, respectively.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first period of 2013 covering January and February total to PhP 6,908,317,600.00. Of this amount, PhP 3,729,952,600.00 was for education and PhP 3,178,365,000.00 for health.

*Pantawid Pamilya* operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). For the BUS, the total approved beneficiary updates from January to March reached 976,901; the majority of which are changes/new enrolment in school reaching 734,486. These beneficiary updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants. For the CVS, the monitoring of program conditionalities for the months of January and February reported compliance rate in education at 96.28% health at 95.81% and FDS at 96.18%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and healthy, while parents are increasing their knowledge and skills in parenting.

As for grievance redress, a total of 26,194 complaints were received for the 1st Quarter of 2013. Of the 26,194; 18,352 (70.06%) grievances had been resolved. Overall, since the GRS started, a total of 71,250 households were already delisted and 173,126 were deactivated and pending for verification from the program. This is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

Continuous convergent efforts are exerted to help beneficiaries transition, especially the Set 1 who will graduate from the program. One such intervention is the Sustainable Livelihood Program that coordinates with both the public and the private sector to ensure that beneficiaries receive additional services to help them move from subsistence to self-reliance. There are two tracks: (1) Employment Facilitation such as Trabahong Lansangan which is in partnership with the Department of Public Works and Highways (DPWH), and (2) Community Driven Enterprise Development (CDED) which provides capital seed fund to the beneficiaries. The latest figures as of 31 March 2013 indicate that there are 4,634 hired *Pantawid Pamilya* beneficiaries under the Employment Facilitation, and 117,388 families were provided the capital seed fund as part of strengthening the sustainable livelihood program through Self-Employment Assistance – Kaunlaran (SEA-K).

## I. Program Coverage

### A. Geographic Coverage

**Table 1: Geographic Coverage by Level  
Sets 1 - 6  
(As of 31 March 2013)**

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	79 <sup>/2</sup>	79	100.00%
City	143 <sup>/3</sup>	143	100.00%
Municipality	1,484 <sup>/4</sup>	1,484	100.00%
Barangay	41,563 <sup>/5</sup>	40,955	98.54%

\*based on NSCB-PSGC

### B. Household Coverage

As of 31 March, there are 3,967,517 households registered in the program or 104.14% of the 3,809,769 Sets 1-6 target beneficiaries (please see Table 2 on the next page). Achieving more than the target is attributed to the MCCT and/or lower rate of loss of households during the registration due to change in residence, no eligible member, waive, etc. Every expansion we allocate conservative target to ensure achievement for 2013. Of the total number of households, 3,901,017 are covered by regular Pantawid Pamilya program while 66, 500 are covered by Modified Conditional Cash Transfer (MCCT).

The MCCT is a program of Pantawid Pamilya that caters to families in need of special protection (i.e. street families; itinerant indigenous families; displaced families due to man-made and natural disasters; families with differently abled children, child laborers, children in conflict with the law; and other families with members with terminal disease, exploited, abandoned, victims of trafficking, etc.) It aims to target beneficiaries that are not covered by the Regular Conditional Cash Transfer Program. In addition, MCCT-Extended Age Coverage (MCCT-EAC) program covers Pantawid households with 15-17 year old children who were not able to complete the 5-year program period due to no-longer having 0-14 year old children.

**Table 2: Household Coverage<sup>1</sup>  
Sets 1 - 6  
(As of 31 March 2013)**

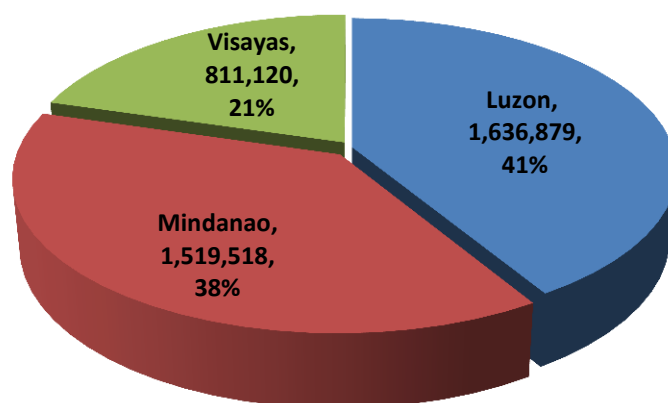
Set/Year Started	Target Households*	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	314,818	308,087	97.86%
2 (Started in 2009)	267,884	261,254	97.53%
3 (Started in 2010)	399,462	394,487	98.75%
4 (Started in 2011)	1,270,658	1,255,584	98.81%
5 (Started in 2012)	854,157	869,264	101.77%
6 (Started in 2013)	702,790	812,477	115.62%
MCCT (no Set)	-	66,500	-
<b>Total</b>	<b>3,809,769</b>	<b>3,967,517</b>	<b>104.14%</b>

\*based on the approved 2013 Government Appropriations Act

<sup>1</sup> The difference between the target and the existing household beneficiaries is due to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting of 63,952 and deactivation of 185,355 households as of date. To compensate for the decrease of households due to early exit and delisting, an additional 90,000 households are currently being registered under Set 5.

Based on the distribution of households, of the total households, 1,636,879 are coming from Luzon, while 1,519,518 and 811,120 are from Mindanao and Visayas, respectively (please see Figure 1). The high number of beneficiaries in Mindanao may be attributed to the higher poverty incidence in most of its municipalities, while for Luzon, it may be attributed to the magnitude of the population in the Island Group.

**Figure 1: Household Coverage by Island Group  
(As of 31 March 2013)**



## II. Program Budget

From January to March, the total cash grants paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the 1st period of 2013, a total of PhP 6,908,317,600.00 were released. Of this amount, PhP 3,178,365,000.00 was for health and PhP 3,729,952,600.00. The following is the distribution of cash grants based on the payment modes.

**Table 4: Distribution of Cash Grants per Payment Mode  
First Period of 2013  
(January - March 2013)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	1,259,113,200.00	1,041,581,500.00	2,300,694,700.00
Rural Bank (Offsite)	639,396,000.00	535,668,500.00	1,175,064,500.00
Globe Remit (GCash)	620,730,900.00	539,952,000.00	1,160,682,900.00
Philippiner Postal Corporation (PPC-OTC)	652,966,500.00	591,190,500.00	1,244,157,000.00
Philpost	474,194,500.00	398,509,500.00	872,704,000.00
First Consolidated Bank (FCB)	61,177,200.00	49,493,500.00	110,670,700.00
Cooperative (CFI)	22,374,300.00	21,969,500.00	44,343,800.00
<b>Grand Total</b>	<b>3,729,952,600.00</b>	<b>3,178,365,000.00</b>	<b>6,908,317,600.00</b>

### III. Systems Updates

#### A. Beneficiary Updates System (BUS)

Total approved updates from January to March is at 976,901. The breakdown of the update types can be found below.

**Table 5: Total Number of Updates  
(January - March 2013)**

Type of Update	No. of Updates Received
Change/new enrolment in school	734,486
Change/new registration in health center	129,039
Correction of basic information	90,167
Change of grantee of the household	13,843
Child coming back home or those that were biologically or legally adopted	6,022
New born children	1,482
Change of Address	0
Deceased beneficiaries	1,862
<b>Total</b>	<b>976,901</b>

## B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of January-February.

**Table 6: 2013 Latest Compliance Rates  
For Sets 1 to 6**

Conditionality	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		January	February	January	February
<b>EDUCATION</b>				<b>96.28%</b>	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	1,139,489	1,066,548	1,069,356	93.60%	93.85%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,522,427	5,307,263	5,326,516	96.10%	96.45%
<b>HEALTH</b>				<b>95.81%</b>	
Check-up/immunization for Pregnant and Children 0-5 years old	2,069,044	1,959,539	1,966,082	94.71%	95.02%
Health (deworming) for Children 6-14 years old in Elementary Level**	1,226,462	1,214,388		99.02%	
<b>FAMILY DEVELOPMENT SESSION</b>				<b>96.18%</b>	
Attendance to FDS by Parents	3,676,664	3,538,019	3,534,751	96.23%	96.14%

\* The monitored household members are the same for the months of January-February.

\*\* Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

### C. Grievance Redress System (GRS)

For the first quarter of 2013, a total of 26,194<sup>2</sup> complaints were received through GRS via various modes like calls, grievance forms, texts, social networking sites, snail mails and electronic mails.

**Table 7: Total Number of Complaints Received  
(For the First Quarter of 2013)**

Grievance Category	Total
Targeting	11,644
Appeals	2,622
Compliance Verification	2,183
Payment	8,213
Others <sup>3</sup>	960
Misdemeanor	273
Registration	73
Project Office/ML/PL	102
External Pressure	58
Health Services	57
Education	9
<b>Total</b>	<b>26,194</b>

The total number of grievances filed in the Grievance Redress System (GRS) for the first quarter is 26,194 cases. Targeting issues gained the most number of complaints for this period with 11,644. This is still due to the continuous expansion of the program. More and more households consider themselves poor, expressing their desire to be included in the program, especially because they see that the Program really helps poor families to improve their present miserable condition.

**Table 8: Status of Grievances for the 1<sup>st</sup> Quarter  
(January - March 2013)**

Modes	Transactions Received	Total Resolved <sup>4</sup> Cases	% of Resolved
Text Hotline	2,843	1,827	64.26%
UNICS-CRM	23,351	16,525	70.77%
<b>TOTAL</b>	<b>26,194</b>	<b>18,352</b>	<b>70.06%</b>

<sup>2</sup> Data Source: GRS Data Entry Application to date.

<sup>3</sup> Grievances that does not fall to other categories mentioned that may be forwarded by any person or organization (eg. Updates issues, program implementation concerns, etc.)

<sup>4</sup> If valid action has been taken and given feedback to the complainant.

Meanwhile, 71,250 household beneficiaries have been delisted based on existing policies and 173,126 are deactivated and pending for verification since the beginning of the program as of 31 March 2013. A list of the total number of delisted by category is provided below. (Please see Tables 9 and 10).

**Table 9: Total Number of Delisted Based on the Existing Policies  
(As of 31 March 2013)**

Category of Delisted HHs	No. of HHs
Fraudulent acts	3,361
Waived	4,978
Inclusion error <sup>7</sup>	8,765
Moved to non-Program area	11,233
No more children aged 0-14	27,230
Delisted – Not Eligible <sup>8</sup>	15,683
<b>Total</b>	<b>71,250</b>

<sup>7</sup> Complaint about active registered beneficiaries who are protested against being qualified from the program due to several factors such as regular income, educational status and no 0-14 years old children.

<sup>8</sup> GRS delisted household beneficiaries based on being gainfully employed and having regular income

**Table 10: Total Number of Deactivated: Pending for Verification  
(As of 31 March 2013)**

Category of Deactivated HHs	No. of HHs
<b>Pending for Verification</b>	<b>155,083</b>
For Final Resolution Prior to Delisting by the Field Office	28,202
No more children 0-14 (as of last CVS Period)	95,452
Delisted due to Non-Registration <sup>9</sup>	31,429
<b>Verified/Certified by the Field Office</b>	<b>18,043</b>
Did not attend Community Assembly certified by RPMO <sup>10</sup>	14,870
Waived Prior to Registration	3,173
<b>Total</b>	<b>173,126</b>

<sup>9</sup> Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

<sup>10</sup> Delisted households under Sets 1-3 which actually did not attend Community Assembly



#### IV. Program Staff

A total of 9,900 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 31 March 2013, a total of 9,336 staffs have been hired or 94.30% of the total approved positions (please see Table 9).

**Table 9: Number of Approved and Actual Number of Program Staff  
(As of 31 March 2013)**

Level	Number of Approved Positions	Number of Hired Staff	%
National	336	301	89.58%
Region	9,564	9,035	94.47%
Total	9,900	9,336	94.30%

#### V. Other Accomplishments/Updates

##### A. Convergence and Commitments with Partners

- **Employment Facilitation Activities**

Beneficiaries were provided guaranteed employment by various public and private partners of Sustainable Livelihood Program. 4,634 beneficiaries were hired as of March 2013. Out of the 4,634 beneficiaries, 4,433 are employed under the Trabahong Lansangan Program of DPWH

- **Provision of Capital Assistance through SEA-K**

To sustain and expand the socio-economic improvement of Pantawid Pamilya beneficiaries even beyond the five-year intervention, a Sustainable Livelihood through SEA-K shall be provided to Pantawid beneficiaries. This is to ensure sustainability of income after exit from Pantawid through the provision of non-collateral and interest free loan.

As of March 2013, a total of 117,388 beneficiaries were provided with capital seed fund amounting to Php 912,864,516.00. Out of the aforementioned, 19,064 beneficiaries were served from January-March 2013 amounting to Php 159,644,527.00.

- **Provision of Capital Assistance through Microfinance or Formal lending institutions funded**

From January- March 2013, a total of 24,554 beneficiaries were referred to and funded by MFIs and other formal lending institutions.

## B. Major Activities Conducted by Pantawid Pamilya

- Conduct of the **Academic and Public Forum on the Impact Evaluation** results which aims solicit comments, recommendations and support from the academe, partners and the media on explaining the results of the study. It also aims to gather inputs on how to strengthen and improve the succeeding evaluations and other studies.
- Conduct of **Regional Directors Consultation Workshop** of key implementing agencies of the program in order to review and assess the program and identify actions to be taken by the concerned agencies to respond to the needs of the program.
- Launching of the **Bawal ang Epal Dito Campaign** that aims to insulate the programs of the department particularly the Pantawid Pamilyang Pilipino Program from undue politicking. A press conference served as a venue to launch the radio and television commercial that aims to send a stronger message on the department's effort in providing accurate information to the general public.
- Conduct of the **Strategic Planning cum Writeshop on Draft Pantawid GAD Framework** which focused on drafting the Framework of Pantawid Pamilya on Gender and Development.
- Roll-Out of **Convergence** following the Secretary's directive to synchronize the marketing efforts made by the three programs under the Convergence strategy, the three information officers of Kapit-Bisig Laban sa Kahirapan-Comprehensive and Integrated Delivery of Social Services (Kalahi-CIDSS), Pantawid Pamilyang Pilipino Program (Pantawid Pamilya), and the Sustainable Livelihood Program (SLP) have collaborated to come up with a marketing campaign to re-package Tatsulo.
- Conduct of **Workshops/Training** which focused on providing the participants with the working knowledge and skills towards the effective and efficient implementation of these in their respective fields:
  - Review and Enhancement of Beneficiary Updates Field Operations Manual and Technical Discussions on Existing Policies and Guidelines of the Beneficiary Data Management
  - Systems Training and Guidelines on the Data Clean-up of Education Facilities
  - UNICS Training Enhancements for Grievance Officers
  - Capability Building and Evaluation Workshop
  - Women, Peace and Security Training
  - Teambuilding and Strategic Planning cum Writeshop on Draft Pantawid GAD Framework

### C. Updates on the Modified Conditional Cash Transfer (MCCT)

The MCCT is a technology that addresses the need to help vulnerable sectors, who are not covered by the regular conditional cash transfer primarily because these households do not have permanent residence. The project will focus on street families, IP Migrant Families, Families with Parents/Children with Disabilities, Families of Child Laborer, Displaced families due to manmade, natural and environmental factors, and families in need of special protection. The pilot implementation of the MCCT is done by the Department in strong partnership with 46 CSOs who are already operating in these areas of implementation.

- **Families in Need of Special Protection (FNSP)** - The Modified CCT for FNSP hopes to provide and strengthen the safety, protection and development of children in difficult circumstances and overcome their situation and to mainstream them into the regular CCT while generating appropriate resources and services in the community. As of 31 March 2013, A total of 34,894 have been registered to MCCT-FNSP
- **Homeless and Street Families (HSF)** - Modified CCT for Homeless Street Families (MCCT-HSF) hopes to contribute to the reduction of street families as well as respond to the development needs of their children through the provision of cash grants for education, health needs, and other interventions. The pilot implementation is already ongoing in Cities of NCR. As of 31 March 2013, 1,445 families were already registered to MCCT-HSF.
- **Extended Age Coverage (EAC)** – Modified CCT for Extended Age Coverage covers Pantawid households with 15-17 year old children who were not able to complete the 5-year program period due to no-longer having 0-14 year old children. MCCT-EAC is a pilot project to see the differential effect of having grants extended to older group of children (specifically children aged 15-17), as basis for further program enhancement. As of 31 March 2013, a total of 30,161 have been registered to MCCT-EAC.