



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

2nd Quarter of 2014

Executive Summary

As of 25 June 2014, the *Pantawid Pamilya* is being implemented in 144 cities and 1,483 municipalities in 80 provinces where a total of 4,090,667 households are enrolled. Of the total number of households, 4,088,342 are covered by regular *Pantawid Pamilya* program while the Modified Conditional Cash Transfer (MCCT) covers 2,325 households. The MCCT covers beneficiaries which are not covered by the regular CCT, such as homeless and street families. For the distribution of households; 1,726,759 (42.21%) come from Luzon, while 1,529,669 (37.39%) and 834,239 (20.39%) are from Mindanao and Visayas, respectively.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first to second period of 2014 covering January to June disbursements total to PhP 14,338,615,400.00. Of this amount, PhP 7,122,026,100.00 was for education and PhP 7,216,589,300.00 was for health.

Pantawid Pamilya operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). From January-June 2014, a total of 2,677,696 approved updates for BUS, majority of which are changes/new enrolment in school accounting for 2,346,328 updates. These beneficiary updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

For the CVS, the monitoring of program conditionalities for the months of March and April reported compliance rate in health at 97.14%, education at 98.81%, and FDS at 95.08%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and availing health services, while parents are increasing their knowledge and skills on parenting.

Since the GRS started in 2009, a total of 50,995 households were already delisted while 251,688 were deactivated and pending for verification from the program. This is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

I. Program Coverage

A. Geographic Coverage

**Table 1: Geographic Coverage by Level
Sets 1 - 7
(As of 25 June 2014)**

Level	Target Nationwide ¹	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	80 ²	80	100.00%
City	144 ³	144	100.00%
Municipality	1,483 ⁴	1,483	100.00%
Barangay	41,358 ⁵	41,344	99.97%

B. Household Coverage

As of 25 June, there are 4,090,667 households registered in the program or 91.68% of the 4,461,732 Sets 1-7 target beneficiaries (please see Table 2). Of the total number of households, 4,088,342 are covered by regular Pantawid Pamilya program while 2,325 are covered by Modified Conditional Cash Transfer (MCCT).

MCCT – Extended Age Coverage will be transitioned into the regular CCT subject to validation due to the recently approved expansion of the program to cover up to high school. This innovation of the program is based on the lessons learned from program implementation, recommendations from recently completed impact evaluations and other independent studies that indicates that the government need to invest at increasing the access of the children of poor households to primary and secondary education so that they can take advantage of employment opportunities which are barely available to most of the poor now.

¹ Source: Philippine Statistical Authority - National Statistical Coordination Board (September 2012)

² Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

³ Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

⁴ Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁵ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). Source: April 15, 2013 NHTO database. These barangays are not expected to be covered 100% since not all poor households are eligible in the program..

**Table 2: Household Coverage⁶
Sets 1 - 7
(As of 25 June 2014)**

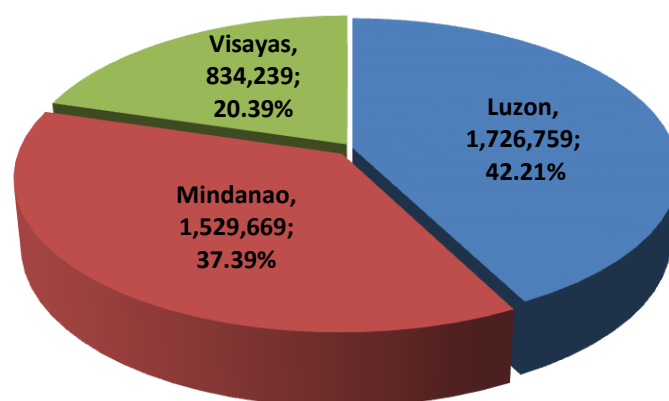
Set/Year Started	Target ⁷ Households*	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	332,861	291,048	87.44%
2 (Started in 2009)	260,413	248,034	95.25%
3 (Started in 2010)	394,166	381,258	96.73%
4 (Started in 2011)	1,257,403	1,207,014	95.99%
5 (Started in 2012)	862,136	834,679	96.82%
6 (Started in 2013)	702,790	867,745	123.47%
7 (Started in 2014)	520,000	258,564	49.72%
MCCT (no Set)	131,963	2,325	1.76%
Total	4,461,732	4,090,667	91.68%

*based on the approved 2014 General Appropriations Act

The low accomplishment rates for Set 7 and MCCT are due to the ongoing registration of eligible beneficiaries under Regular CCT, transitioning of eligible MCCT Families in Need of Special Protection and Extended Age Coverage to Regular CCT; and the ongoing registration of IP eligible households, respectively.

Based on the distribution of households, 1,726,759 are coming from Luzon, while 1,529,669 and 834,239 are from Mindanao and Visayas, respectively (please see Figure 1).

**Figure 1: Household Coverage by Island Group
(As of 25 June 2014)**



⁶ The difference between the target and the existing household beneficiaries is attributed to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting and deactivation households as of date.

⁷ Every year, the number of target households changes due to dynamics of household status (some were deactivated, others were reactivated). For CY 2014, when the implementation of the HS expansion begins, the slight changes in total target households under Set 1-6. The increase is due to the possible reinstatement of delisted households due to the previous age limit of 15 years old.

I. Program Budget

From January to June 2014, a total of PhP 14,338,615,400.00 cash grants were released and paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first to second period of 2014. Of this amount, PhP 7,126,589,300.00 was for health and PhP 7,122,026,100.00 for education.

In an effort to continuously improve the delivery of grants, the Department thru the Land Bank of the Philippines is engaging other service providers as partners such as Philpost, local rural banks and cooperatives. The following is the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode
First to Second Period of 2014
(January to June 2014)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	2,999,445,500.00	2,985,977,500.00	5,985,423,000.00
Rural Bank (Offsite)	1,158,260,500.00	1,156,597,700.00	2,314,858,200.00
Philpost	728,070,800.00	739,126,000.00	1,467,196,800.00
Globe Remit (GCash)	628,696,400.00	767,250,300.00	1,395,946,700.00
JV Smart Nattco (Offsite)	617,263,700.00	583,422,500.00	1,200,686,200.00
Philippine Postal Corporation (PPC-OTC)	409,406,500.00	418,225,300.00	827,631,800.00
MASS-SPECC (Offsite)	297,437,100.00	324,652,500.00	622,089,600.00
First Consolidated Bank (FCB)	123,569,800.00	117,259,400.00	240,829,200.00
JV Smart Nattco (OTC)	114,534,300.00	74,378,600.00	188,912,900.00
Cooperative (CFI)	24,732,000.00	28,084,000.00	52,816,000.00
Cash Card Mobile ATM (CC Mobile)	11,109,900.00	10,235,000.00	21,344,900.00
MASS-SPECC (OTC)	9,499,600.00	11,380,500.00	20,880,100.00
Grand Total	7,122,026,100.00	7,126,589,300.00	14,338,615,400.00

II. Systems Updates

A. Beneficiary Updates System (BUS)

The Beneficiary Update System records the changes that have occurred in the status or condition of a grantee. It captures the information about household members to serve as basis in monitoring compliance of beneficiaries. These updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

From January to June 2014, the total approved beneficiary updates are at 2,677,696; the majority of which are changes/new enrolment in school reaching 2,346,328. The breakdown of the update types can be found below.

**Table 4: Total Number of Updates
(From January – June 2014)**

Type of Update	No. of Updates Received
Change/new enrolment in school	2,346,328
Correction of basic information	150,054
Change/new registration in health center	68,892
Change of monitored children for compliance	61,932
Change of grantee of the household	21,353
Change of Address	16,052
Child coming back home or those that were biologically or legally adopted	6,942
Deceased beneficiaries	4,755
New born children	1,388
Total	2,677,696

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of March-April 2014.

**Table 5: March-April 2014 Compliance Rates⁸
For Sets 1 to 7**

Conditionality	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		March	April	March	April
EDUCATION				98.81%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	1,131,916	1,105,464	-	97.66%	-
Attendance in Primary and Secondary Schools for Children 6-14 years old	6,232,861	6,171,505	-	99.02	-
HEALTH				97.14%	
Check-up/immunization for Pregnant and Children 0-5 years old	1,407,956	1,349,094	1,352,318	95.82%	96.05%
Health (deworming) for Children 6-14 years old in Elementary Level**	619,462	618,822		99.90%	
FAMILY DEVELOPMENT SESSION				95.08%	
Attendance to FDS by Parents	3,911,299	3,724,394	3,713,492	95.22%	94.94%

* The monitored household members are the same for the months of March-April

** Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

⁸ Figures do not include households from municipalities declared as state of calamity, disaster and complex emergency

For the month of March to April, beneficiaries from a total of 17 municipalities were deemed compliant following the State of Calamity reported due to Typhoon Yolanda (VIII) and Fire (XI). The breakdown of the municipalities declared under State of Calamity are as follows:

**Table 6: Municipalities Declared under State of Calamity
(March – April 2014)**

REGION	NUMBER OF MUNICIPALITIES	REMARKS
VIII	16	Typhoon Yolanda
XI	1	Fire
TOTAL	17	

C. Grievance Redress System (GRS)

For the 2nd Quarter 2014, a total of 31,491⁹ complaints were received through GRS via various modes such as calls, grievance forms, texts, social networking sites, snail mails and electronic mails. Of the 31,491 filed grievances, 8,882 (28.20%) has been provided with resolution.

This drop in the resolution rate was the product of the on-going roll out of the GRS Enhancements; the resolution timeline and indicator of each category has changed based on the actual processing period of cases to ensure client's satisfaction.

**Table 7: Total Number of Complaints Received
(As of 30 June 2014)**

GRIEVANCE CATEGORY	ON-GOING	RESOLVED	TOTAL	% RESOLVED
Not Listed	12,262	3,223	15,485	20.81%
Payment-related	7,552	1,275	8,827	14.44%
Contested Compliance Verification Data	2,154	2,486	4,640	53.58%
Others	278	994	1,272	78.14%
Misdemeanor	45	336	381	88.19%
Ineligibility	108	239	347	68.88%
Registration	87	115	202	56.93%
Complaints against Project Office/ML/PL	28	76	104	73.08%
Appeals	79	21	100	21.00%
Complaints regarding Health Services	9	90	99	90.91%
Complaints regarding School Facilities	2	23	25	92.00%
External Pressure	5	4	9	44.44%
TOTAL	22,609	8,882	31,491	28.20%

⁹ Data Source: GRS Data Entry Application as of June 2014.

For this quarter, most of the received complaints are on not listed and payment-related categories particularly those waiting for retroactive payment. These two categories have quite longer resolution period compared to other types of grievances leading to lesser resolution rate.

Meanwhile, 50,995 household beneficiaries have been delisted based on existing policies. On the other hand, 251,688 are deactivated and pending for verification since the beginning of the program, as of 25 June 2014. A list of the total number of delisted by category is provided below. (Please see Tables 9 and 10).

**Table 8: Total Number of Delisted Based on the Existing Policies
(As of 25 June 2014)**

Category of Delisted HHs	No. of HHs
Delisted – Not Eligible ¹⁰	15,858
Waived	12,174
Inclusion error ¹¹	10,884
Moved to non-Program area	7,249
Fraudulent acts	4,830
Total	50,995

**Table 9: Total Number of Deactivated: Pending for Verification
(As of 25 June 2014)**

Category of Deactivated HHs	No. of HHs
Pending for Verification	251,513
No more eligible children for monitoring ¹²	250,794
For Final Resolution Prior to Delisting by the Field Office	719
Verified/Certified by the Field Office	175
Did not attend Community Assembly certified by RPMO ¹³	175
Total	251,688

¹⁰ GRS delisted household beneficiaries based on being gainfully employed and having regular income

¹¹ Complaint about active registered beneficiaries who are protested against being qualified from the program due to several factors such as regular income, educational status and no 0-14 years old children

¹² This is subject for validation in line with the high school expansion where households under this category will be reinstated in the program if found having eligible children 15-18 years old

¹³ Delisted households under Sets 1-3 which actually did not attend Community Assembly

III. Program Staff

A total of 12,160 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 30 June 2014, a total of 10,320 staff have been hired or 84.47% of the total approved positions.

The low hiring rate of staff for this month is due to the ongoing hiring of City/Municipal Link for Set 7 at the regional level. (please see Table 12).

**Table 10: Number of Approved and Actual Number of Program Staff
(As of 30 June 2014)**

Level	Number of Approved Positions	Number of Hired Staff	%
National	335	290	86.57%
Region	11,825	10,030	84.82%
Total	12,160	10,320	84.87%

IV. Other Accomplishments/Updates

A. Major Activities Conducted by Pantawid Pamilya

- Conduct of the **National Advisory Committee Field Visits of IP Communities** last April 23-25, 2014 at Coron, Palawan. Secretary Corazon Juliano-Soliman led the Joint National and Regional Advisory Committee Meeting and attended by the key officials coming from DepEd, DoH, DBM, DILG, DOLE, DOST, NEDA, POPCOM, NCIP, PCW, NNC, NAPC, CWC and DSWD's attached agency.

The field visit aims to highlight the convergence strategy of the Department allowing beneficiaries particularly the Indigenous People (IP) to benefit from three major programs including Pantawid Pamilya, KALAHI-CIDDS and Sustainable Livelihood Program. It also aims to gather more assistance from the participating partner agencies to make better living conditions for the IP beneficiaries

- The 2nd meetings of the National Advisory Committee, National Advisory Committee Technical Working Group and National Independent Advisory and Monitoring Committee were held within this quarter. The following are the approved NAC Resolutions and Guidelines from April to June 2014:
 - NAC Resolution No. 18 - Continued Provision of Health Grant for Pantawid Pamilya Beneficiaries Having more than 5 years of Tenure in the Program
 - Implementing Rules and Regulations of the Continued Support for Children Beneficiaries of Pantawid Pamilyang Pilipino Program to Finish High School
 - NAC Resolution No. 19 - Guidelines on the MCCT for the Homeless Street Families

- Conduct of **Massive Validation for children aged 15-18 years old** who are potential beneficiaries of the Expansion of coverage up to High School started this year. As of June 2014, a total of 709,644 children aged 15-18 year old registered and monitored for their compliance. Validation and registration is still on going to meet the target of 2.2 million children for 2014.
- Conduct of **Workshops/Trainings** which were aimed to provide the participants with the knowledge and skills that will help them effectively and efficiently implement the program. The workshops/trainings conducted for the 2nd Quarter of the year are the following:
 - NPMO Systems Training
 - Level-up Skills Enhancements Workshop: Working Towards an Efficient and Client Friendly GRS (1st Batch and 2nd Batch)
 - Orientation on Modified CCT for HSF cum Workshop on MCCT Database
 - Program Updates Orientation
 - Validation of the Draft Program Design of IP Targeted CCT
 - Training on Social Validation on IP

B. Updates on the Modified Conditional Cash Transfer (MCCT)

As of 25 June 2014, 2,325 out of 131,963 are served by the Modified Conditional Cash Transfer. The low accomplishment rates for MCCT are due to the transitioning of eligible MCCT from the Families in Need of Special Protection (FNSP) and Extended Age Coverage to Regular CCT and ongoing registration of HSF and IP in GIDA. For this year, MCCT would cover not only homeless street families (HSF) but also indigenous communities in geographically isolated and disadvantaged areas (GIDA) within or outside their ancestral domains and homeless IPs in urban areas.

MCCT – Extended Age Coverage will be transitioned into the regular CCT. Out of the 73,658 Extended Age Coverage households, 2,294 were already enrolled to the regular CCT. The NPMO is still waiting for the updates coming from the Regional Offices for the transitioning of households for the High School Expansion.

The update on the mainstreaming of Families in Need of Special Protection (FNSP) beneficiaries, upon coordination with National Household Targeting Office (NHTO), indicated that 15,873 households were assessed as poor and being transitioned into the regular CCT.