



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

4th Quarter of 2013

Executive Summary

As of 31 December 2013, the *Pantawid Pamilya* is being implemented in 143 cities and 1,484 municipalities in 79 provinces where a total of 3,935,394 households are enrolled. The current coverage exceeds the target of 3,809,769 for 2013. Of the total number of households, 3,841,147 are covered by regular *Pantawid Pamilya* program while the Modified Conditional Cash Transfer (MCCT) covers 94,247 households. The MCCT covers beneficiaries which are not covered by the regular CCT, such as households in need of special protection. For the distribution of households; 1,649,652 (41.92%) come from Luzon, while 1,480,900 (37.63%) and 804,842 (20.45%) are from Mindanao and Visayas, respectively.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first and sixth period of 2013 covering January to December disbursements total to PhP 41,711,585,700.00. Of this amount, PhP 20,594,911,500.00 was for education and PhP 21,116,674,200.00 was for health.

Pantawid Pamilya operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). From January–December 2013, a total of 4,046,172 approved updates for BUS, majority of which are changes/new enrolment in school accounting for 3,075,801 updates. These beneficiary updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

For the CVS, the monitoring of program conditionalities for the months of November and December 2013 reported compliance rate in health at 97.22%, education at 97.27%, and FDS at 95.46%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and availing health services, while parents are increasing their knowledge and skills on parenting.

Meanwhile, a total of 8,143 complaints were received through the GRS with 6,333 (77.77%) grievances resolved for the 4th Quarter of 2013. Since the GRS started in 2009, a total of 149,064 households were already delisted while 211,502 were deactivated from the program pending verification. This is a constant process to address all complaints on alleged ineligibility complaints and to maintain a clean database of program beneficiaries.

Efforts on convergence were also intensified by the Department to help partner beneficiaries transition from survival to improved well-being. One of these interventions is the Sustainable Livelihood Program (SLP) that coordinates with both the public and the private sector to ensure that beneficiaries receive additional services to help them move from subsistence to self-sufficiency. There are two tracks: (1) Employment Facilitation such as *Trabahong Lansangan* which is in partnership with the Department of Public Works and Highways (DPWH), and (2) Community Driven Enterprise Development (CDED) which provides capital seed fund and capability building to the beneficiaries. As of December 2013, there are 18,315 hired *Pantawid Pamilya* beneficiaries under the Employment Facilitation, and 175,171 families were provided the capital seed fund as part of strengthening the sustainable livelihood program through Self-Employment Assistance – *Kaunlaran* (SEA-K).

I. Program Coverage

A. Geographic Coverage

**Table 1: Geographic Coverage by Level
Sets 1 - 6
(As of 31 December 2013)**

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	79 ¹	79	100.00%
City	143	143	100.00%
Municipality	1,484 ²	1,484	100.00%
Barangay	41,358 ³	41,008	99.15%

*based on NSCB-PSGC

B. Household Coverage

As of 31 December, there are 3,935,364 households registered in the program or 103.30% of the 3,809,769 Sets 1-6 target beneficiaries (please see Table 2). Achieving more than the target is attributed to the a lower rate of loss of households during the registration due to change in residence, no eligible member, waive, etc as well as enlistment of Modified Conditional Cash Transfer (MCCT) households.

Of the total number of households, 3,841,147 (97.61%) are covered by regular Pantawid Pamilya program while 94,247 (2.39%) are covered by Modified Conditional Cash Transfer (MCCT).

The decrease in the number of regular CCT households in Sets 1 to 5 is due to the natural occurrence of attrition or the delisting of beneficiaries whose children are beyond the eligible age based on the current design of the program. Eligibility is based on the age requirement between 0 and 14, which will qualify the children/households to be part of the program. However, with the high school expansion of the program in 2014, the rate of attrition is expected to significantly decrease.

Based on the lessons learned from program implementation, recommendations from recently completed impact evaluations and other independent studies, the government needs to invest at increasing access of the children of poor households to primary and secondary education so that they can take advantage of employment opportunities which are barely available to most of the poor now. Thus, the program will extend the assistance to beneficiary households to ensure that their children finish high school. Specifically, to:

- to go beyond the five-year limit to cover up to high school education,
- to extend the coverage of children up 18 years of age (taking into account the K-12 program),
- to provide higher grant amount of PhP 500 for children in high school, and
- maintain the 3-children limit per household.

¹ Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

² Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

³ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). Source: January 2013 NHTO database. These barangays are not expected to be covered 100% since not all poor households are eligible.

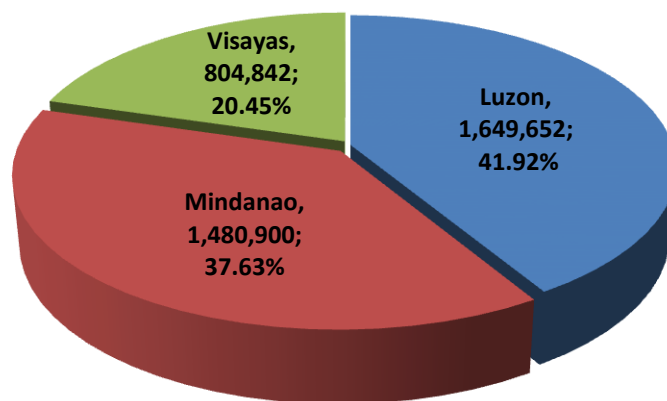
**Table 2: Household Coverage⁴
Sets 1 - 6
(As of 31 December 2013)**

Set/Year Started	Target Households*	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	314,818	292,330	92.86%
2 (Started in 2009)	267,884	247,636	92.44%
3 (Started in 2010)	399,462	382,832	95.84%
4 (Started in 2011)	1,270,658	1,212,753	95.44%
5 (Started in 2012)	854,157	836,637	97.95%
6 (Started in 2013)	702,790	868,959	123.64%
MCCT (no Set)	-	94,247	-
Total	3,809,769	3,935,394	103.30%

*based on the approved 2013 General Appropriations Act (GAA)

Based on the distribution of households, 1,649,652 are coming from Luzon, while 1,480,900 and 804,842 are from Mindanao and Visayas, respectively (please see Figure 1). The high number of beneficiaries in Mindanao may be attributed to the higher poverty incidence in most of its municipalities, while for Luzon; it may be attributed to the magnitude of the poor population in the island group.

**Figure 1: Household Coverage by Island Group
(As of 31 December 2013)**



⁴ The difference between the target and the existing household beneficiaries is due to the number of households in Sets 1, to 5 that exited early from the program; and the delisting of 149,064 and deactivation of 211,502 households as of date.

II. Program Budget

From January to December, a total of PhP 41,711,585,700.00 cash grants were released and paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the 1st to 6th period of 2013. Of this amount, PhP 21,116,674,200.00 was for health and PhP 20,594,911,500.00 for education.

In an effort to continuously improve the delivery of grants, the Department thru the Land Bank of the Philippines engaged other service providers as partners such as M Lhuillier, Philpost, rural banks and cooperatives. The following is the distribution of cash grants based on the payment modes.

**Table 4: Distribution of Cash Grants per Payment Mode
First to Sixth Period of 2013
(as of December 2013)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	8,190,736,200.00	8,161,322,000.00	16,352,058,200.00
Rural Bank (Offsite)	3,282,079,800.00	3,334,807,400.00	6,616,887,200.00
Globe Remit (GCash)	3,046,624,100.00	2,728,674,000.00	5,775,298,100.00
Philpost	2,686,094,600.00	2,713,640,400.00	5,399,735,000.00
Philippine Postal Corporation (PPC-OTC)	1,823,733,500.00	1,921,580,700.00	3,745,314,200.00
M Lhuillier (Kwarta Padala)	860,939,200.00	1,367,702,500.00	2,228,641,700.00
First Consolidated Bank (FCB)	334,257,100.00	321,339,000.00	655,596,100.00
M Lhuillier (OTC)	199,898,100.00	380,758,500.00	580,656,600.00
Cooperative (CFI)	151,457,200.00	166,885,600.00	318,342,800.00
Cash Card Mobile ATM (CC Mobile)	19,091,700.00	19,964,100.00	39,055,800.00
Grand Total	20,594,911,500.00	21,116,674,200.00	41,711,585,700.00

III. Systems Updates

A. Beneficiary Updates System (BUS)

The Beneficiary Update System records the changes that have occurred in the status or condition of a grantee. It captures the information about household members to serve as basis in monitoring compliance of beneficiaries. These updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

The total approved beneficiary updates from January to December reached 4,046,172; the majority of which are changes/new enrolment in school reaching 3,075,801. The breakdown of the update types can be found below.

**Table 5: Total Number of Updates
(January - December 2013)**

Type of Update	No. of Updates Received
Change/new enrolment in school	3,075,801
Change/new registration in health center	298,389
Change of monitored children for compliance	294,074
Correction of basic information	271,890
Change of grantee of the household	47,522
Change of Address	27,996
Child coming back home or those that were biologically or legally adopted	17,839
Deceased beneficiaries	7,246
New born children	5,415
Total	4,046,172

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of November-December.

**Table 6: 2013 Latest Compliance Rates⁵
For Sets 1 to 6**

Conditionality	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		November	December	November	December
EDUCATION				97.27%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	913,613	875,848	879,498	95.87%	96.27%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,247,424	5,101,475	5,128,453	97.22%	97.73%
HEALTH				97.22%	
Check-up/immunization for Pregnant and Children 0-5 years old	1,398,392	1,341,528	1,344,881	95.93%	96.17%
Health (deworming) for Children 6-14 years old in Elementary Level**	660,075	658,045		99.69%	
FAMILY DEVELOPMENT SESSION				95.46%	
Attendance to FDS by Parents	3,339,232	3,182,534	3,192,945	95.31%	95.62%

* The monitored household members are the same for the months of November - December.

** Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

⁵ Figures do not include households from municipalities declared as force majeure

For the months of September to December, beneficiaries from a total of 578 municipalities mostly in Regions III, IV-B, VI, VII, VIII, IX and CARAGA received full cash grants as they were deemed compliant following the State of Calamity due to typhoons (III, V-B, VI, VII), Earthquake (VII), and Armed Conflict (IX, CARAGA). The breakdown of the municipalities declared under State of Calamity are as follows:

**Table 7: Municipalities Declared under State of Calamity
(September– December 2013)**

REGION	NUMBER OF MUNICIPALITIES	REMARKS
III	52	Typhoon Santi
IV-B	2	Typhoon Yolanda
VI	74	Typhoon Yolanda & Quedan
VII	108	Earthquake/Typhoon Yolanda
VIII	272	Typhoon Yolanda
IX	68	Armed Conflict
CARAGA	2	Armed Conflict
TOTAL	578	

C. Grievance Redress System (GRS)

For the 4th Quarter, a total of 8,143⁶ complaints were received through GRS via various modes such as calls, grievance forms, texts, social networking sites, snail mails and electronic mails. Of the filed grievances, 6,333 (77.77%) has resolved.

**Table 8: Total Number of Complaints Received
(4th Quarter of 2013)**

Grievance Category	Total
Payment-related	5,460
Contested Compliance Verification Data	1,520
Appeals	314
Others	289
Registration	148
Not Listed	143
Misdemeanor	136
Complaints against Project Office/Municipal Link/Parent Leaders	56
Complaints regarding Health Services	39
Ineligibility	24
Education	8
External Pressure	6
Total	8,143

For this period, most of the complaints are on “payment-related issues”. This maybe attributed to the long process of issuance of cash cards and the actual compliance of the beneficiaries.

⁶ Data Source: GRS Data Entry Application as of December 2013.

**Table 9: Status of Grievances Received per Mode for 2013
(January - December 2013⁷)**

Modes	Transactions Received	Total Resolved ⁸ Cases	% of Resolved
Text Hotline ⁹	9,084	7,600	83.66%
UNICS-CRM ¹⁰	157,354	149,336	94.94%
TOTAL	166,438	156,996	94.33%

Meanwhile, 149,064 household beneficiaries have been delisted based on existing policies. On the other hand, 211,502 are deactivated and pending for verification since the beginning of the program, as of 31 December 2013. A list of the total number of delisted by category is provided below. (Please see Tables 10 and 11).

**Table 10: Total Number of Delisted Based on the Existing Policies
(As of 31 December 2013)**

Category of Delisted HHs	No. of HHs
No more children aged 0-14	95,212
Delisted – Not Eligible ⁸	17,349
Inclusion error ⁷	11,789
Moved to non-Program area	11,005
Waived	9,417
Fraudulent acts	4,292
Total	149,064

⁷ Complaint about active registered beneficiaries who are protested against being qualified from the program due to several factors such as regular income, educational status and no 0-14 years old children.

⁸ GRS delisted household beneficiaries based on being gainfully employed and having regular income

**Table 11: Total Number of Deactivated: Pending for Verification
(As of 31 December 2013)**

Category of Deactivated HHs	No. of HHs
Pending for Verification	189,851
No more eligible children for monitoring	157,729
Delisted due to Non-Registration ⁹	16,784
For Final Resolution Prior to Delisting by the Field Office	15,338
Verified/Certified by the Field Office	21,651
Did not attend Community Assembly certified by RPMO ¹⁰	11,657
Waived Prior to Registration	9,994
Total	211,502

⁹ Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

¹⁰ Delisted households under Sets 1-3 which actually did not attend Community Assembly

⁷ Data As of 21 December 2013

⁸ If valid action has been taken and given feedback to the complainant.

⁹ Pantawid Text Hotline is a grievance mode, developed as a grievance text hotline system that captures and monitors complaint cases.

¹⁰ Unified Information and Communications Systems- Customer Relations Manager (UNICS) – is a system application that records and manages all details pertaining to beneficiaries/complainant's concerns and grievances.

IV. Program Staff

A total of 11,697 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 31 December 2013, a total of 10,312 staff has been hired or 88.16% of the total approved positions (please see Table 12).

**Table 11: Number of Approved and Actual Number of Program Staff
(As of 31 December 2013)**

Level	Number of Approved Positions	Number of Hired Staff	%
National	338	309	91.42%
Region	11,359	10,003	88.06%
Total	11,697	10,312	88.16%

V. Other Accomplishments/Updates

A. Convergence and Commitments with Partners

- **Employment Facilitation Activities**

Beneficiaries were provided guaranteed employment by various public and private partners through the Sustainable Livelihood Program. As of December 2013, there are 18,315 beneficiaries hired under employment facilitation such as Trabahong Lansangan in partnership with DPWH.

In relation to the cooperative approach to provide employment to beneficiaries, the inter-agency partnership was formed in the hope of developing community-based enterprises that would greatly contribute in the tourism development in the areas. The signing of the Memorandum of Agreement for the DOT One-Step Project between DSWD, DOT and United States Agency for International Development (USAID) held on August 5, 2013.

The One-Step Project aims to enhance the reach and power of the communities through their contribution to inclusive growth for the tourism in different areas nationwide. During the cluster consultations held last July and August, all the regions were able to identify their municipalities that they would like to develop as part of the One-Step Project. All Regional Directors are now in the process of preparing their community/ municipality profiles and more importantly, their project concept notes.

- **Provision of Capital Assistance through SEA-K**

To sustain and expand the socio-economic improvement of Pantawid Pamilya beneficiaries even beyond the five-year intervention, a Sustainable Livelihood through SEA-K shall be provided to Pantawid beneficiaries. This is to ensure sustainability of income after exit from Pantawid through the provision of non-collateral and interest free loan.

As of December 2013, a total of 175,171 beneficiaries were provided with capital seed fund amounting to Php 1,350,551,060.00.

- **Provision of Capital Assistance through Microfinance or Formal lending institutions**

From January-December 2013, a total of 38,228 Pantawid beneficiaries were referred to and funded by MFIs and other formal lending institutions.

- **Provision of Cash Grant through the United Nations Children's Fund (UNICEF)**

This is to provide quick relief to affected children and to their families, the cash grant is part of UNICEF's long-term strategy to help the government's social protection program. A total of 10,000 families affected by typhoon Yolanda from the most vulnerable sectors will received a cash grant amounting to Php 4,300.00 every month for a period of six months.

- **Provision of Cash Grant through the United Nations World Food Programme**

Partnership with United Nations World Food Programme to provide additional grants on top of CCT transfers in worst Yolanda-affected Barangays. Approximately 100,000 Pantawid household beneficiaries were targeted based on food sececurity analysis (most food insecure after typhoon). A total of Php 2,600 per household were given in two tranches.

B. Major Activities Conducted by Pantawid Pamilya

- Conduct of **Workshops/Trainings** which were aimed to provide the participants with the knowledge and skills that will help them effectively and efficiently implement the program. The workshops/trainings conducted for the month of December are the following:
 - National CSO and Consultation Workshop
 - Training for Supply Side Assessment Focal Staff
 - Qualitative Research Methods for M&E Officers
 - FDS Module Development for Child Sexual Abuse Prevention
 - Skills Enhancement for NPMO and RPMO Middle-Level Managers; Management Skills for Supervisors
 - Managing Grievance at the Field: A Closer Look at the Challenging Tasks of our Frontliners
 - Training Orientation for Set 7 Municipal Links
 - Capacity Development Framework
 - Workshop on Training Module Development

- Conduct of *Advocacy/Social Marketing* activities to promote public acceptance and generate public support during program implementation. Some of the activities conducted for October are the following:
 - *Seminar on Filmmaking* – a two day seminar for the schools joining the Convergence Documentary Film Festival with the National Commission for Culture and the Arts.
 - *Bawal Ang Epal Dito Launch for the Local Elections* – BAED campaign was intensified with DSWD’s partnership with COMELEC and DOJ. This was officially done thru the signing of a Joint Memorandum Circular and a Tripartite MOA among the three government agencies(DSWD, DILG and COMELEC).
 - *National Children’s Conference* – Pantawid Pamilya’s venue in promoting children’s rights and making their voices heard on issues directly affecting them. NCC was part of the celebration of the National Children’s Month with the theme “Kahirapan Wakasan; Karapatan ng Bata, Ipaglaban”.

C. Updates on the Conduct of Massive Validation and Updating for the Typhoon Yolanda Affected Pantawid Pamilya Beneficiaries in Region VIII

- The massive validation and updating activity was simultaneously conducted in all provinces of Field Office VIII which was started last 8 December 2013 and still ongoing
- Out of the 255,172 active households; 217,667 (85.30%) were already validated
- Payouts were scheduled and conducted in areas (municipalities) where validation and updating were already completed

D. Updates on the Modified Conditional Cash Transfer (MCCT)

Of the total number of households, 94,247 are covered by the Modified Conditional Cash Transfer. The MCCT covers beneficiaries which are not covered by the regular CCT, such as households in need of special protection.

**Table 12: Number of Household per Type of Modified CCT
(As of 31 December 2013)**

Type of MCCT	Number of Beneficiaries
Families in Need of Special Protection	59,152
Homeless and Street Families	1,884
Extended Age Coverage	33,211
Total	94,247