



Department of Social Welfare and Development



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

4th Quarter 2014

Executive Summary

As of 31 December 2014, the *Pantawid Pamilya* is being implemented in 144 cities and 1,483 municipalities in 80 provinces, wherein a total of 4,455,116 households are registered and active. Of the total number of households, 4,236,739 are covered by the regular *Pantawid Pamilya* program, while 218,377 households are covered by Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as homeless street families and IP households in geographically isolated and disadvantaged areas (GIDA). Of the total number of enrolled households, 1,821,649 (40.89%) are from Luzon, 1,725,190 (38.72%) from Mindanao, and 908,277 (20.39%) from Visayas.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for periods one to five (P1-P5), covering January to October 2014 is PhP38,648,135,100.00 as of December 2014. Of this amount, PhP19,846,970,800.00 was for education grants and PhP18,801,164,300.00 was for health grants.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

From January-December 2014, a total of 6,677,060 updates under BUS were approved, 5,440,331 or 81.48% of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (97.20%), education (96.49%), and attendance to FDS (94.86%) during the monitoring period for the months of September and October. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS and increasing their knowledge and skills on parenting.

Since the GRS started in 2009, a total of 53,025 households have already been delisted from the program. On the other hand, 261,443 households have been deactivated or are pending for validation from the program. This is to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries. For the 3rd Quarter 2014, there were 19,104 complaints encoded and recorded in the GRS, 10,108 (52.91%) of which have been resolved.

I. Program Coverage

A. Geographic Coverage

**Table 1: Geographic Coverage by Level
Sets 1 - 7
(As of 31 December 2014)**

Level	Nationwide Count ¹	Target Areas ²	Actual ³	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 ⁴	80	100.00%
City	144	144	144	100.00%
Municipality	1,490	1,483 ⁵	1,483	100.00%
Barangay	42,029	41,999 ⁶	41,513	98.85%

Pantawid Pamilya is already on its sixth year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 31 December 2014, the program covers 41,513 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide as shown in Table 1.

B. Household Coverage

As of 31 December 2014, there are 4,455,116 active households registered in the program or 99.85% of the 4,461,732 target beneficiaries for Sets 1 to 7 (please see Table 2). Of the total number of households, 4,236,739 or 95.10% are covered by the regular Pantawid Pamilya program while 218,377 or 4.90% are covered by the Modified Conditional Cash Transfer (MCCT).

**Table 2: Household Coverage⁷
Sets 1 - 7
(As of 31 December 2014)**

Set/Year Started	Target ⁸ Households*	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	332,861	296,910	89.20%
2 (Started in 2009)	260,413	251,434	96.55%
3 (Started in 2010)	394,166	385,893	97.90%
4 (Started in 2011)	1,257,403	1,217,279	96.81%
5 (Started in 2012)	862,136	840,236	97.46%
6 (Started in 2013)	702,790	872,184	124.10%
7 (Started in 2014)	500,000	372,803	74.56%
MCCT (no Set)	151,963	218,377	143.70%
Total	4,461,732	4,455,116	99.85%

*based on the approved 2014 General Appropriations Act

¹ Source: Philippine Statistical Authority - National Statistical Coordination Board (30 June 2014)

² Source: Philippine Statistical Authority - National Statistical Coordination Board (September 2012)

³ Areas covered by RCCT and MCCT

⁴ Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

⁵ Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁶ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). Source: April 15, 2013 NHTO database. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

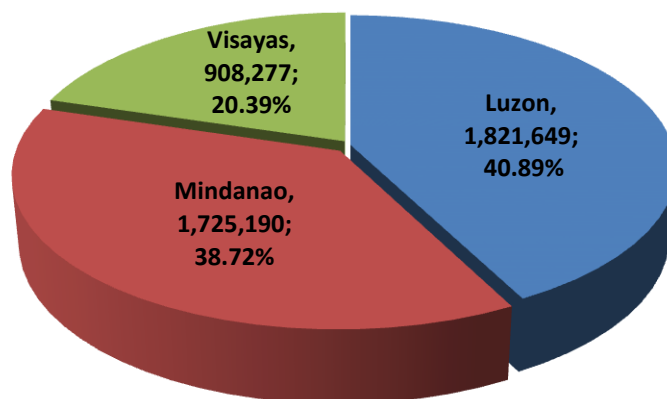
⁷ The difference between the target and the existing household beneficiaries is attributed to the number of households in Sets 1, 2 and 3 that exited early from the program and the delisting and deactivation households as of date.

⁸ Every year, the number of target households changes due to the dynamics of household status (some were deactivated, others were reactivated). For CY 2014, when the implementation of the HS expansion began, there is a slight change in total target households under Set 1-6. due to the reinstatement of delisted households due to the previous age limit of 15 years old.

The decrease in the number of registered households over the target under Sets 1-5 is due to the natural occurrence of attrition or the removal of beneficiaries who are over age from time to time. While, the overachievement of Set 6 registered households (124.10% over the target) is because of: (1) relaxation of the NPMT Resolution on ECR-2, which stated that households with households members that are gainfully employed are delisted, through NAC Resolution 11 Series of 2012, (2) lower attrition rate of households than expected, and (3) increased effort to locate households that were previously identified as eligible to be registered in the program. MCCT also exceeded its target (43.70 percentage points over the target) due to the inclusion of families affected by disasters such as typhoon Yolanda and the Zamboanga Siege.

Based on the distribution of households, 1,821,649 (40.89%) are from Luzon, 1,725,190 (38.72%) from Mindanao, and 908,277 (20.38%) from Visayas. (please see Figure 1). The largest share of beneficiaries are from Luzon and Mindanao, respectively, as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 31 December 2014)**



II. Program Budget

From January to October 2014, covering the first to fifth compliance periods, the total cash grants released as of December 2014 is PhP38,648,135,100.00, paid to eligible and compliant *Pantawid Pamilya* household beneficiaries. Of this amount, PhP18,801,164,300.00 was for health grants and PhP19,846,970,800.00 was for education grants.

In the effort to continuously improve the delivery of grants, the Department, thru the Land Bank of the Philippines, is engaging other service providers such as Globe Remit, local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode
First to Fifth Period of 2014
(January to October 2014)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	8,479,899,100.00	7,598,038,500.00	16,077,937,600.00
Rural Bank (Offsite)	3,424,833,800.00	3,223,429,200.00	6,648,263,000.00
Globe Remit (GCash Offsite)	1,733,726,600.00	2,082,093,300.00	3,815,819,900.00
JV SMART NATCCO (Offsite)	1,658,403,300.00	1,619,940,500.00	3,278,343,800.00
National Coverage (Offsite)	1,059,872,900.00	805,855,500.00	1,865,728,400.00
Mindanao Alliance of Self-Help Societies-Southern Philippines Educational Cooperative Center (Offsite)	757,317,200.00	799,491,000.00	1,556,808,200.00
Philippine Postal Corporation (Offsite)	728,070,200.00	739,126,000.00	1,467,196,200.00
National Coverage (OTC)	567,538,200.00	512,856,000.00	1,080,394,200.00
Philippine Postal Corporation (PPC-OTC)	409,325,500.00	418,224,300.00	827,549,800.00
First Consolidated Bank (FCB)	349,840,300.00	297,029,400.00	646,869,700.00
JV SMART NATCCO (OTC)	203,845,000.00	219,743,600.00	423,588,600.00
Cooperative (CFI)	124,848,600.00	121,788,500.00	246,637,100.00
Regional Coverage (Offsite)	132,330,300.00	107,277,500.00	239,607,800.00
Regional Coverage (OTC)	74,487,400.00	72,372,500.00	146,859,900.00
Globe Remit (GCash OTC)	50,079,500.00	83,218,000.00	133,297,500.00
Mindanao Alliance of Self-Help Societies-Southern Philippines Educational Cooperative Center (OTC)	31,411,600.00	47,105,000.00	78,516,600.00
Rural Bank (OTC)	29,768,600.00	28,007,500.00	57,776,100.00
Cash Card Mobile ATM (CC Mobile)	31,372,700.00	25,568,000.00	56,940,700.00
Grand Total	19,846,970,800.00	18,801,164,300.00	38,648,135,100.00

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes in the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

From January to December 2014, a total of 6,677,060 updates were approved by the RPMOs. The breakdown of the update types can be found below.

**Table 4: Total Number of Updates
(From January – December 2014)**

Type of Update	No. of Updates Received
Change/new enrolment in school	5,440,331
Change of monitored children for compliance	691,250
Correction of Basic Info	298,610
Change/new registration in health center	114,279
Change of grantee of the household	63,413
Child coming back home or those that were biologically or legally adopted	31,286
Change of Address	25,743
Deceased beneficiaries	9,632
New born Children	2,516
Total	6,677,060

Out of the 6,677,060, change/new enrollment in school has the highest number of updates filed with 5,440,331 (81.48%), followed by change of monitored children for compliance with 691,250(10.35%). For November to December, 1,143,695 updates were approved by the RPMOs.

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period of September-October 2014.

**Table 5: September-October 2014 Compliance Rates
For Sets 1 to 7**

Conditionality	Number of Monitored ⁹	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		September	October	September	October
EDUCATION (Children 3-18)				96.49%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	676,909	649,687	650,688	95.98%	96.13%
Attendance in Primary and Secondary Schools for Children 6-14 years old	6,233,770	6,050,959	6,067,768	97.07%	97.34%
Attendance in Primary and Secondary Schools for Children 15-18 years old	759,536	690,202	692,669	90.87%	91.20%
HEALTH				97.20%	
Check-up/immunization for Pregnant and Children 0-5 years old	1,195,736	1,148,179	1,152,572	96.02%	96.31%
Health (deworming) for Children 6-14 years old in Elementary Level ¹⁰	517,556	515,460		99.60%	
FAMILY DEVELOPMENT SESSION				94.86%	
Attendance to FDS by Parents	4,136,490	3,919,771	3,972,593	94.76%	94.95%

Compared to the previous compliance period (July-August), compliance rate on education and health increased to 96.46% and 97.20% from 95.77% and 97.05% while family development session decreased to 94.86% from 95.13%.

⁹The monitored household members are the same for the months of September-October

¹⁰Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

For the 4th Quarter 2014, a total of 19,104¹¹ complaints were encoded and recorded in the GRS for the 4th Quarter 2014 via various modes such as calls, grievance forms, texts, social networking sites, snail mail, and electronic mail. Of the 19,104 encoded grievances, 10,608 (52.91%) have been resolved.

**Table 6: Total Number of Complaints Received
(From October - December 2014)**

GRIEVANCE CATEGORY	ON-GOING	RESOLVED	TOTAL	% RESOLVED
Not Listed	6,193	3,558	9,751	36.49%
Contested Compliance Verification Data	1,756	3,684	5,440	67.72%
Payment-related	512	940	1,452	64.72%
Others	186	871	1,057	82.40%
Ineligibility	124	471	595	79.16%
Misdemeanor	48	243	291	83.51%
Complaints regarding School Facilities	4	181	185	97.84%
Appeals	133	36	169	21.30%
Registration	19	54	73	73.97%
Complaints regarding Health Facilities	10	38	48	79.17%
Complaints against Project Office/ML/PL	7	27	34	79.41%
External Pressure	4	5	9	55.56%
TOTAL	8,996	10,108	19,104	52.91%

Compared to the previous report (3rd Quarter), the grievance cases in the 4th Quarter of 2014 increased to 19,104 from 15,520 transactions encoded and recorded in the 3rd Quarter. Out of the total number, Most of the cases fall under the category “Not listed” with 9,751 or 51.04% of the cases, which can be attributed to the expansion of the program to cover children aged 15-18 years old.

¹¹ Data Source: GRS Data Entry Application as of 4th Quarter 2014.

The GRS also accounts the total number of delisted and deactivated households since 2009. As of 31 December 2014, 53,025 household beneficiaries have been delisted based on existing policies, while 261,290 have been deactivated and pending for validation of field offices. Deactivated households are households that no longer have children 0-18 years old for monitoring. On the other hand, delisted households are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program.

The total number of delisted household by category is provided below (Please see Tables 7 and 8).

**Table 7: Total Number of Delisted Based on the Existing Policies
(As of 31 December 2014)**

Category of Delisted HHs	No. of HHs
Delisted – Not Eligible ¹²	15,724
Waived	14,405
Inclusion error ¹³	11,405
Moved to non-Program area	6,792
Fraudulent acts	5,059
Total	53,025

**Table 8: Total Number of Deactivated: Pending for Validation
(As of 31 December 2014)**

Category of Deactivated HHs	No. of HHs
<i>Pending for Validation</i>	261,290
No more eligible children for monitoring ¹⁴	233,072
No longer located in the area	23,902
For Final Resolution Prior to Delisting by the Field Office	4,316
<i>Verified/Certified by the Field Office</i>	153
Did not attend Community Assembly certified by RPMO ¹⁵	153
Total	261,443

¹² Households that have a member who is gainfully employed and have regular income

¹³ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁴ This is subject for validation in line with the high school expansion where households under this category will be reinstated in the program if found having eligible children 15-18 years old

¹⁵ Delisted households under Sets 1-3 that did not attend Community Assembly

IV. Program Staff

A total of 13,264 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 31 December 2014, 11,662 staff members have been hired or 87.92% of the total approved positions. This is due to the ongoing hiring of City/Municipal Link for Set 7 at the regional level. Additionally, 8,451 staff members have been contractualized (63.71% of the total hired staff).

**Table 9: Number of Approved and Actual Number of Program Staff
(As of 31 December 2014)**

Level		Number of Approved Positions	Number of Hired Staff	%
National	Contractual	295	237	80.34%
	Cost of Service (MOA)	28	26	92.86%
	Job Orders	32	27	84.38%
SUB-TOTAL		355	290	81.69%
Regional	Contractual	8,730	8,214	94.09%
	Cost of Service (MOA)	3,839	2,818	73.40%
	Job Orders	340	340	100.00%
SUB-TOTAL		12,909	11,372	88.09%
GRAND TOTAL		13,264	11,662	87.92%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

- **Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA.** As of December 2014, there are 27,280 enrolled student grantees in State Universities and Colleges or 67.32% of the 40,524 target beneficiaries.
- **Partnership with the Philippine Health Insurance Corporation** has covered 4.2 million Pantawid beneficiaries under the **National Health Insurance Program**. The remaining Pantawid beneficiaries will also be covered by the Philhealth soon. There are also three (3) policies on the pipeline to make the health insurance coverage more responsive to the needs of Pantawid beneficiaries:
 - a) Policy on the Coverage of Single Parents below 21 years old and of Emancipated Individuals who are part of the Pantawid Pamilya Program;
 - b) Policy on the Availing procedures of Pantawid dependents who are far from their families like the Student Grantees of the SGP-PA; and,
 - c) Expansion of the coverage of Indigent Members to include Modified Conditional Cash Transfer (MCCT) Program of the DSWD for 2015.

B. Major Activities Conducted by Pantawid Pamilya

- **Massive Validation of children aged 15-18 years old** who are potential beneficiaries of the expansion of the age coverage of the program up to High School. As of 23 December 2014, a total of 1,019,391 children aged 15-18 years old were registered and monitored for their compliance or 84.95% of the 1.2 million children. Out of the total children, 764,673 are in high school while 254,718 are in elementary school. The reason for the unachievement of the target is that some households prefer to register the younger children than children aged 15-18 and there are some households that have been validated no longer have eligible children for registration.
- **Registration of Set 7 households**, a total of 500,000 households were targeted to be registered for 2014. As of 23 December 2014, there are a total of 380,337 (76.07%) active households registered under Set 7. Below is the status of registration per batches of Set 7.

Set	Target	Registered	%
7A	117,000	135,322	115.66%
7B	124,000	67,031	54.06%
7C	259,000	132,360	51.10%
7E ¹⁶	80,494	45,624	56.68%
TOTAL	500,000	380,337	76.07%

- Various **Workshops/Trainings** were conducted to provide participants with knowledge and skills that will help them effectively and efficiently perform their roles in the program. The workshops/trainings conducted for the 4th Quarter of the year are the following:
 - Training on Strategic Human Resource and Personnel Administration Management
 - Training for Parent Leader Level I and II
 - Level up Skills Enhancement Workshop: Working Towards an Efficient and Client Friendly GRS (3rd Batch)
 - Regional Monitoring and Evaluation Officers Training Workshop
 - Skills Enhancement training for Pantawid Administrative Assistants

¹⁶ Set 7E is not included in the original target rather additional households for validation to help complete the target households

C. Updates on the Modified Conditional Cash Transfer (MCCT)

As of 31 December 2014, 218,377 households or 143.70% of the 2014 MCCT target households are served by the MCCT. The overachievement of target is due to the inclusion of families affected by disasters such as typhoon Yolanda and Zamboanga Siege. Indigenous People in geographically isolated and disadvantaged areas also exceeded the target because there were still IPs that needed to be registered in the program. The breakdown of MCCT beneficiaries by category can be found below:

**Table 10: Number of Household per Type of Modified CCT
(As of 31 December 2014)**

Type of MCCT	Number of Beneficiaries
Indigenous People	163,950
Families in Need of Special Protection	51,824
Homeless Street Families	2,115
Itinerant Indigenous People	488
TOTAL	218,377